

Business and Professional Licensing

| Point-In-Time Snapshot of Individual & Business Licenses | |
|----------------------------------------------------------|----------------|
| Profession | 1/2/2016 |
| Architects | 7,348 |
| Body Piercing & Tattooing | 1,997 |
| Combative Sports | 845 |
| Cosmetologists | 78,230 |
| Dealers & Manufacturers | 7,082 |
| Driver Training Schools | 1,826 |
| Engineers & Land Surveyors | 28,754 |
| For Hire Vehicles | 1,442 |
| Funeral Directors & Embalmers | 1,850 |
| Geologists | 2,260 |
| Notary Public | 73,920 |
| Private Investigators | 1,527 |
| Real Estate Appraisers | 2,879 |
| Real Estate Professionals | 37,673 |
| Security Guards | 11,054 |
| All Other Professions | 7,889 |
| Total | 266,576 |
| Type | 1/2/2016 |
| Total Individual Licenses | 231,041 |
| Total Business Licenses | 35,535 |
| Total | 266,576 |

| License Transactions CY15 Count | | |
|---------------------------------|-----------|----------|
| Activity | Originals | Renewals |
| Total Licenses | 26,998 | 112,090 |

| License Renewals by Channel | | |
|-----------------------------|----------------|---------|
| Channel | CY15 Count | Percent |
| Paper | 67,213 | 60% |
| Internet | 44,877 | 40% |
| Total | 112,090 | |

| Firearms Program* CY15 | |
|-----------------------------------------------------|-----------|
| Activity | Count |
| Law Enforcement Inquiries to Firearms Database | 2,054,097 |
| Pistol Sales & Transfers Received | 153,692 |
| Concealed Pistol Licenses Issued by Law Enforcement | 114,426 |
| Point-In-Time Snapshot as of 1/5/2016 | |
| Active Concealed Pistol Licenses | 510,518 |

*DOL updates and maintains the firearms database for use by law enforcement.

| Prorate & Fuel Tax Services | |
|-----------------------------|-----------------|
| Activity | CY15 Count |
| Fuel Tax Business Audits | 240 |
| Prorate & Fuel Tax Licenses | 5,261 |
| Annual Fuel Tax Collected | \$1,289,142,110 |

| Uniform Commercial Code* CY15 Count | | | |
|---------------------------------------|----------|--------|---------|
| Activity | Internet | Paper | Total |
| Filings Processed | 69,295 | 15,033 | 84,328 |
| Searches Completed | 218,866 | 1,801 | 220,667 |
| Point-In-Time Snapshot as of 1/7/2016 | | | |
| Total Active Filings in Database | 590,558 | | |

*DOL records liens on personal property and makes information available to the public through searches.

Mission

With a strong commitment to great service, we advance public safety and consumer protection through licensing, regulation, and education, and we collect revenue that supports our state's transportation system.

| Agency Facts | |
|-------------------------------------|-------|
| Driver Licensing Services Offices | 56 |
| Vehicle Agent & Sub-Agent Offices | 183 |
| Allotted Full Time Positions (FTEs) | 1,337 |

| Biennial Budget 2015-2017 | |
|---------------------------|-----------------------|
| Transportation | \$ 294 Million |
| Omnibus | \$ 48 Million |
| Total | \$ 342 Million |

| Revenue Collected - by Recipient | |
|----------------------------------|-------------------------|
| Recipient | Fiscal Year 2015* |
| WA State | \$ 2,935,887,843 |
| Federal | \$ 722,084 |
| Other States (IRP, IFTA) | \$ 32,296,144 |
| Local (TBD, RTA) | \$ 101,169,492 |
| Other | \$ 2,980,899 |
| Total | \$ 3,073,056,461 |

*FY revenue is not available at FY end. Once released, it is updated in the CY end publications.

Revised January 20, 2016

Prepared by the
Research & Analysis Program



DEPARTMENT OF LICENSING

Statistics At-A-Glance



Calendar Year 2015

Proudly earning Washington's confidence every day through the highest level of service and commitment to public safety.

www.dol.wa.gov

Drivers Licensing

Point-in-Time Snapshot of Card Holders

| Type | 12/31/2011 | 12/31/2012 | 12/31/2013 | 12/31/2014 | 12/31/2015 |
|--------------------------------------------------------------------------------------------|------------|------------|------------|------------|------------|
| Driver License (DL) | 5,191,849 | 5,269,552 | 5,359,469 | 5,472,566 | 5,576,586 |
| <i>18 years old & over</i> | 5,122,755 | 5,206,586 | 5,299,626 | 5,395,223 | 5,498,162 |
| <i>Intermediate (under 18)</i> | 69,094 | 62,966 | 59,843 | 77,343 | 78,424 |
| Identification Card (ID) | 601,955 | 608,615 | 620,824 | 618,506 | 615,604 |
| Instruction Permit | 84,248 | 87,579 | 83,198 | 85,759 | 86,673 |
| Enhanced Documents (Counts are included in Driver License and ID Card counts above) | | | | | |
| Driver License (EDL) | 279,059 | 333,816 | 380,463 | 422,640 | 482,068 |
| Identification Card (EID) | 20,887 | 21,979 | 22,032 | 22,631 | 22,989 |
| Endorsements (Counts are included in Driver License counts above) | | | | | |
| Motorcycle | 374,473 | 390,638 | 403,295 | 416,082 | 428,006 |
| Commercial (CDL) | 193,387 | 193,141 | 191,526 | 184,536 | 190,982 |
| Ignition Interlock | 6,220 | 5,440 | 5,339 | 5,148 | 4,293 |

Transactions/Count: Count of card holders or registrations issued, renewed, or replaced during the reporting year.

Point-in-Time Snapshot: Counts of all current card holders, vehicle/vessel registrations, or licenses on the date specified.

NOTE: Customer transactions can be counted in multiple places. For example when they have both motorcycle and commercial endorsements, or combination plates (such as personalized on a special background).

DL & ID Renewal Transactions by Channel

| Channel | CY15 Count | Percent |
|--------------|------------------|---------|
| Office | 749,694 | 70% |
| Internet | 254,717 | 24% |
| Mail | 61,251 | 6% |
| Total | 1,065,662 | |

DL Testing - CY15 Count

| Type | LSO | DTS |
|--------------|---------------|----------------|
| Knowledge | 36,305 | 196,903 |
| Drive | 17,504 | 166,041 |
| Total | 53,809 | 362,944 |

Regulating Activity

| Action | CY15 Count |
|------------------------------------------------|------------|
| Hearings & Interviews Processed | 9,816 |
| Point-In-Time Snapshot as of 12/31/2015 | |
| Suspended, Revoked, or Cancelled* | 383,510 |

*Includes unlicensed and out-of-state people.

Driver Transactions - CY15 Count

| Type | Originals | Renewals |
|--------------------------|-----------|----------|
| Driver License (DL) | 296,117 | 990,212 |
| <i>Motorcycle</i> | 26,346 | 71,880 |
| <i>Commercial</i> | 12,947 | 23,927 |
| Identification Card (ID) | 81,932 | 75,450 |
| Instruction Permit | 97,635 | 27,426 |

Individual Abstract of Driving Record (ADR) CY15 Requests by Channel

| Channel | Count | Percent |
|--------------|----------------|---------|
| Office | 62,737 | 24% |
| Internet | 141,837 | 56% |
| Mail | 50,017 | 20% |
| Total | 254,591 | |

Commercial Data Broker ADR

| Type | CY15 Count |
|-----------|------------|
| Monitored | 20,976,288 |
| Purchased | 2,078,306 |

Vehicles/Vessels Licensing

Point-in-Time Snapshot of Currently Registered Vehicles and Vessels

| Type | 12/31/2011 | 12/31/2012 | 12/31/2013 | 12/31/2014 | 12/31/2015 |
|--------------------|------------|------------|------------|------------|------------|
| Vehicles | 6,673,236 | 6,708,887 | 6,792,305 | 6,932,826 | 7,123,864 |
| <i>Motorcycles</i> | 217,724 | 218,385 | 216,029 | 218,119 | 219,576 |
| Vessels | 259,482 | 235,564 | 230,015 | 228,334 | 234,195 |

Vehicle Renewal Transactions by Channel

| Channel | CY15 Count | Percent |
|--------------|------------------|---------|
| Office/Mail | 5,000,795 | 71% |
| Internet | 2,010,208 | 29% |
| Total | 7,011,003 | |

License Plate Transactions CY15

| Type | Count |
|-----------------------|------------------|
| Standard Background | 1,592,033 |
| Special Background | 20,526 |
| Personalized | 6,545 |
| Collector/Carriage | 15,014 |
| Disabled Parking | 5,348 |
| Other* | 2,552 |
| Total | 1,642,018 |
| Reason | |
| Mandatory Replacement | 616,840 |
| Other Issuances** | 1,025,178 |
| Total | 1,642,018 |

Email Renewal Notices (ERN) - CY Counts

| Type Sent | 2012 | 2013 | 2014 | 2015 |
|----------------------|----------------|----------------|----------------|----------------|
| Vehicle ERN* | 392,179 | 507,327 | 610,226 | 628,006 |
| Vehicle Paper Notice | 6,105,031 | 6,060,363 | 6,007,730 | 5,991,468 |
| New Enrollees | | | | |
| Vehicle | 220,760 | 261,612 | 276,448 | 100,388 |
| Vessel | 8,207 | 8,001 | 8,383 | 4,159 |
| Total | 228,967 | 269,613 | 284,831 | 104,547 |

Vehicle Title Transactions

| Type | CY15 Count |
|---------------|------------------|
| New to WA | 766,177 |
| Transfers | 1,029,129 |
| Modifications | 180,025 |
| Duplicates | 32,167 |
| Total | 2,007,498 |

Vehicle Permit Transactions

| Type | CY15 Count |
|--------------|----------------|
| Trip | 142,617 |
| Dealer | 652,954 |
| Transit | 44,785 |
| Other* | 2,701 |
| Total | 843,057 |

*Farm; Military; Special Fuel; Off Road; Snowmobiles; 30, 60, 90 Day.

*Exempt, etc.

**New/first, replaced, lost, stolen, broken, etc.

*Vessels do not have a paper option.