



STATE OF WASHINGTON
DEPARTMENT OF LICENSING

PO Box 9027 • Olympia, Washington 98507-9027

**COLLECTION AGENCY BOARD
MEETING AGENDA**

DATE: December 8, 2014

TIME: 9:00 a.m.

LOCATION: Department of Licensing
405 Black Lake Blvd SW
2nd Floor, Conference Room 2209
Olympia, WA 98502

BOARD MEMBER ORIENTATION (9:00 AM – 10:00 AM)

BUSINESS MEETING (10:00 AM)

1. Call to Order

- 1.1. Introductions
 - 1.1.1. New Board Members And Staff
- 1.2. Order Of Agenda
- 1.3. Approval Of Minutes: April 21, 2014
- 1.4. Review Communications

2. Public Comment Opportunity

3. New Business

- 3.1. Complaint Process Overview And Recommendations
- 3.2. Board Delegations
 - 3.2.1. URBP Delegation
- 3.3. 2015 Meeting Schedule
 - 3.3.1. Regulatory Board Section Calendar

4. Old Business

5. Complaint Cases for Review*

- 5.1. Staff Recommendations For Board Action

6. Legal Issues for Deliberation*

- 6.1. Orders To Be Presented

7. Disciplinary & Investigation Items

- 7.1. Closed Session Deliberation report (*only necessary if closed session is held*)
- 7.2. Disciplinary Cases Report

8. Assistant Attorney General's Report

9. Board Administrator's Report

9.1. Program Operations

9.1.1. Legislative Updates

9.1.2. Licensing and application update

9.2. Department Of Licensing

9.3. Other Items

10. Other Business

10.1 Action Items From This Meeting

10.2 Agenda Items For Next Meeting

11. Adjournment

*The Board may enter into closed session to discuss disciplinary proceedings.