Deferred Prosecution

About the Process

A deferred prosecution gives a driver a probationary license for 5 years instead of suspending their license. This reduces the impact on their daily lives, but a driver can only do this once in their lifetime. When courts submit a record to DOL with the deferred prosecution. DOL places the action on the driving record.

Improvement Highlights and Customer Impact

- The Department of Licensing improved the Deferred Prosecution process, annually saving customers 18,000 hours of wait time and reducing customer confusion.

Utilizing front line employees we:
- Changed a two day process into a same day process by using information available instead of waiting for an overnight report.
- Cross trained more employees on the process.