

00:00:00.000 --> 00:00:02.940

Rick Little (Guest)

Thank you Kimberly thank you all for coming.

00:00:03.460 --> 00:00:08.890

Rick Little (Guest)

Uh, who our first meeting of the year 2022.

00:00:09.520 --> 00:00:10.170

Rick Little (Guest)

Uh.

00:00:11.260 --> 00:00:22.170

Rick Little (Guest)

My name is Rick Little Good morning. I'm the chair of the Washington state funeral and Cemetery board and it is now approximately 1001.

00:00:22.220 --> 00:00:30.910

Rick Little (Guest)

And and they, I'm on Tuesday. February first 2022 and I'm calling this board meeting to order.

00:00:33.560 --> 00:00:38.210

Rick Little (Guest)

We will be providing an opportunity for public to comment later in this meeting.

00:00:39.320 --> 00:00:45.980

Rick Little (Guest)

And have posted information with the agenda on our website with a link to the meeting.

00:00:47.640 --> 00:00:51.660

Rick Little (Guest)

As a courtesy we encourage everyone to mute their bikes.

00:00:52.360 --> 00:00:57.820

Rick Little (Guest)

As your on your or your phone. If you're calling in when you are not speaking.

00:00:58.500 --> 00:01:15.640

Rick Little (Guest)

To reduce the background noise when others are our core. Speaking also for board members to help us capture the information correctly. Please state your name when making comments and I again. Thank you for coming.

00:01:18.230 --> 00:01:22.510

Rick Little (Guest)

Kim would you please and do a roll call and board members and staff.

00:01:24.040 --> 00:01:27.510

Hall, Kimberly (DOL)

Yes, thank you. Good morning, so first Rick Little.

00:01:28.120 --> 00:01:28.830

Rick Little (Guest)

I'm here.

00:01:29.480 --> 00:01:30.060

Hall, Kimberly (DOL)

Cameron.

00:01:31.510 --> 00:01:32.090

Cameron Smock

Present.

00:01:32.780 --> 00:01:33.210

Hall, Kimberly (DOL)

Eat.

00:01:34.070 --> 00:01:34.570

Pete Cameron (Guest)

Here.

00:01:35.250 --> 00:01:35.770

Hall, Kimberly (DOL)

David.

00:01:36.260 --> 00:01:36.850

David Ittner

Present.

00:01:37.790 --> 00:01:38.340

Hall, Kimberly (DOL)

Connie.

00:01:39.040 --> 00:01:39.710

Connie (Guest)

I'm here.

00:01:40.300 --> 00:01:40.930

Hall, Kimberly (DOL)

Angie.

00:01:41.720 --> 00:01:42.130

Angie Ward

Here.

00:01:43.000 --> 00:01:47.250

Hall, Kimberly (DOL)

And Dante is absent and so staff bricks torvik.

00:01:48.240 --> 00:01:49.150

Storvick, Richard (DOL)

I'm here thank you.

00:01:49.920 --> 00:01:50.400

Hall, Kimberly (DOL)

Pam.

00:01:53.090 --> 00:01:53.750

Griese, Pamela (DOL)

I'm here.

00:01:54.500 --> 00:01:55.070

Hall, Kimberly (DOL)

Darla.

00:01:56.750 --> 00:01:57.310

Gehrke, Darla (DOL)

I'm here.

00:01:58.310 --> 00:02:00.700

Hall, Kimberly (DOL)

And I believe Sherry is the only other one.

00:02:02.230 --> 00:02:02.880

Honeywell, Shari (DOL)

I'm here.

00:02:03.440 --> 00:02:04.630

Hall, Kimberly (DOL)

OK did I miss anybody.

00:02:05.860 --> 00:02:06.950

Allen-Ba, Debra (DOL)

I'm here also Kim.

00:02:07.920 --> 00:02:09.550

Hall, Kimberly (DOL)

Hi Deb, OK.

00:02:08.810 --> 00:02:09.230

Allen-Ba, Debra (DOL)

Hi.

00:02:08.930 --> 00:02:09.830

Todd, Jeanne (DOL)

I'm here too.

00:02:10.620 --> 00:02:11.250

Hall, Kimberly (DOL)

O pipe.

00:02:13.520 --> 00:02:17.070

Hall, Kimberly (DOL)

Who you don't see when your your screens minimized OK back to you Rick?

00:02:17.480 --> 00:02:17.890

Rick Little (Guest)

OK.

00:02:18.820 --> 00:02:19.490

Rick Little (Guest)

Uhm.

00:02:21.090 --> 00:02:34.320

Rick Little (Guest)

Where do we have our order of agenda first item is item 102 is approval of minutes of November second to 2021 will need a motion.

00:02:35.760 --> 00:02:37.510

Cameron Smock

I move that we approve as presented.

00:02:39.740 --> 00:02:42.930

Rick Little (Guest)

It's been proved beta camera second.

00:02:44.920 --> 00:02:46.260

Pete Cameron (Guest)

This is Pete all second.

00:02:47.400 --> 00:02:48.780

Rick Little (Guest)

The moved and seconded.

00:02:50.780 --> 00:02:51.800

Rick Little (Guest)

Any other questions.

00:02:53.310 --> 00:02:54.660

Rick Little (Guest)

All in favor say aye.

00:02:56.170 --> 00:02:56.670

Cameron Smock

Are.

00:02:56.290 --> 00:02:56.670

David Ittner

Right.

00:02:56.390 --> 00:02:56.800

Pete Cameron (Guest)

I.

00:02:57.700 --> 00:02:58.100

Angie Ward

Hi.

00:02:58.340 --> 00:02:58.810

Connie (Guest)

I.

00:03:00.270 --> 00:03:00.910

Rick Little (Guest)

Post.

00:03:02.750 --> 00:03:03.840

Rick Little (Guest)

Any extensions.

00:03:05.500 --> 00:03:07.060

Rick Little (Guest)

K so moved.

00:03:07.790 --> 00:03:10.890

Rick Little (Guest)

Item 1.3 Review Communications.

00:03:11.800 --> 00:03:12.130

Rick Little (Guest)

Yeah.

00:03:12.940 --> 00:03:14.360

Rick Little (Guest)

Yeah, so there's none.

00:03:15.240 --> 00:03:22.200

Rick Little (Guest)

Uh we will go to item 2 new business 2.1 year in review.

00:03:26.060 --> 00:03:33.190

Storvick, Richard (DOL)

Thanks Rick So what you have here a couple pages so we can go up one more page there.

00:03:34.150 --> 00:03:44.660

Storvick, Richard (DOL)

This is just a a document that kind of highlights some of the things that have taken place. This last year. So a quick review. I would say, Let's go down one more page.

00:03:44.710 --> 00:03:48.020

Storvick, Richard (DOL)

Which uh I just want to highlight?

00:03:48.840 --> 00:03:52.630

Storvick, Richard (DOL)

One thing that we failed when we were putting this together.

00:03:53.370 --> 00:04:07.360

Storvick, Richard (DOL)

Uh one Polaris has been down so we weren't able to run reports so we did our best and but we we missed a key order. You may recall last spring early summer, you had a revocation with dayspring and Fitch both the.

00:04:07.410 --> 00:04:17.550

Storvick, Richard (DOL)

Uh uh if you're not home as well as the individual license for Zane Fitch so that didn't make this list, but clearly that was one of the things from this last year and.

00:04:18.060 --> 00:04:30.670

Storvick, Richard (DOL)

Uh so just wanted to highlight that again. This is a report that we put out every year. You can kind of track from year to year. Some of the things that have taken place so no real discussion, but just for your information.

00:04:33.060 --> 00:04:33.830

Rick Little (Guest)

Thank you.

00:04:35.840 --> 00:04:36.680

Rick Little (Guest)

Uhm.

00:04:37.580 --> 00:04:46.700

Rick Little (Guest)

Item 2.2 CICFSEB virtual registration Roundup Regulation round up, I mean.

00:04:47.410 --> 00:04:47.800

Rick Little (Guest)

Right.

00:04:48.890 --> 00:04:52.130

Storvick, Richard (DOL)

So again this is actually a couple things one the.

00:04:52.180 --> 00:04:59.080

Storvick, Richard (DOL)

Uh the annual meeting, which I believe we have both Connie and Rick Little signed up for.

00:04:59.130 --> 00:05:07.380

Storvick, Richard (DOL)

Work up to to attend and then following that and there's a a flyer here. They've set up a virtual regulation Roundup.

00:05:07.430 --> 00:05:32.540

Storvick, Richard (DOL)

Uh hum that will follow this and there, it is that if anybody is interested in signing up. Let us know. And we'll get you registered. I think the intent is to take some of the information from the annual meeting and be able to share it out to a larger crowd, particularly because the A lot of our annual meetings are seeing a little less participation than what it's been in the past.

00:05:32.610 --> 00:05:52.050

Storvick, Richard (DOL)

So you see that this follows right after the annual meeting and again. If you're interested. If you can touch base with Kim and will get you registered and then for the meeting itself will look forward to giving a report back from both Connie and Rick at the next board meeting.

00:05:53.390 --> 00:05:54.460

Rick Little (Guest)

K thank you.

00:05:55.290 --> 00:06:03.370

Rick Little (Guest)

UM item number 33.1 COVID-19 update Rick and Pam.

00:06:04.850 --> 00:06:12.090

Storvick, Richard (DOL)

Now start but I'll let Pam kinda take over you know, I I think I was talking to Pam recently and.

00:06:13.050 --> 00:06:36.370

Storvick, Richard (DOL)

We go back at 2:00 years to the start of Covid. Uh you may recall, particularly in the death care industry. We had seems like guidelines coming out every week. Maybe every few days as it impacted your ability to do memorial services and and different things and staff was very, very involved in that process and we tried to keep the communication flowing.

00:06:38.130 --> 00:07:07.510

Storvick, Richard (DOL)

I I'd say at some point we kind of hit a lull Pam and Thomas both have been participating in

engagements with Emergency Management folks and different things. Throughout the entire pandemic and actually I would say the pace of some of that picked up recently. Pam and I have both been involved in numerous conversations with Department of Health regarding some issues but I'll I'll let Pam share a little bit of what some of the conversations recently have been about Pam.

00:07:09.610 --> 00:07:10.490

Griese, Pamela (DOL)

Thank you Rick.

00:07:11.090 --> 00:07:11.490

Griese, Pamela (DOL)

So.

00:07:12.990 --> 00:07:31.410

Griese, Pamela (DOL)

We've had lots of meetings with hospital groups and with Department of Health and Emergency Management with regard to the lack of refrigeration capacity at hospitals and they feel that funeral homes are not responding quickly enough to.

00:07:31.730 --> 00:07:52.920

Griese, Pamela (DOL)

Uh we meet the needs that are at the hospital. So the Department of Health is put out a temporary policy from now till January. February 14th to permit hospitals to transport human remains via ambulance or other internal transport.

00:07:53.860 --> 00:08:25.840

Griese, Pamela (DOL)

Services that the hospital may have to move remains within the hospital system so the hospitals would still retain the custody and responsibility for the human remains, but they may shuffle remains from one hospital to the other depending on available refrigeration. They are required to try to exhaust other possibilities first. But it's been quite a bit of conversation.

00:08:26.250 --> 00:08:39.430

Griese, Pamela (DOL)

Hospitals at 1:00 point wanted to just start delivering remains to funeral homes and we Fortunately were able to demonstrate to them. That wasn't maybe the best plan so.

00:08:39.940 --> 00:08:40.690

Griese, Pamela (DOL)

Uhm.

00:08:41.900 --> 00:08:53.090

Griese, Pamela (DOL)

That's the the most current issue and we also had a coroner 's office that has requested a temporary Crematory.

00:08:53.800 --> 00:09:02.870

Griese, Pamela (DOL)

They seem to think that if they can just help with the cremations that perhaps that will alleviate some of the backlog as well so.

00:09:04.640 --> 00:09:32.470

Griese, Pamela (DOL)

That conversation is kind of on hold as not certain if there's any availability of temporary or portable crematories from manufacturers in a timely manner, so but you know that that might be something that's coming and we did speak to them with regard to the licensing requirement in compliance with the clean air agencies.

00:09:32.970 --> 00:09:49.840

Griese, Pamela (DOL)

So they they are aware of that and they're they're thought was just to be a 3rd party. Crematory and not enter into the world of funeral directing so that's it's keeping us Rick and I very busy trying to

00:09:50.650 --> 00:09:51.240

Griese, Pamela (DOL)

uhm.

00:09:52.400 --> 00:10:03.400

Griese, Pamela (DOL)

Provide accurate information to the hospitals so that is all that I have to report with regard to that.

00:10:04.680 --> 00:10:16.660

Storvick, Richard (DOL)

Thanks Pam and and Rick I when when Pam says it's kept us very busy. I think there was one week where between Thursday and Friday. We probably had 3 different conference calls on on some of these topics and subjects and.

00:10:17.890 --> 00:10:37.150

Storvick, Richard (DOL)

Panama has always been such a champion representing the the laws and regulations of the funeral industry and I think it's been well received and she's been well received so it's it's clear that things aren't all cleared up, yet, and there's a lot of work to be done but.

00:10:38.050 --> 00:10:41.200

Storvick, Richard (DOL)

It's been good and it looks like Angie 's got a question or comment there.

00:10:42.330 --> 00:10:43.470

Rick Little (Guest)

Hey Angie,

00:10:45.090 --> 00:10:55.270

Angie Ward

So thanks so much for that report uh. I'm just curious do we know if the need is primarily in.

00:10:56.130 --> 00:11:02.100

Angie Ward

Uh like the I 5 corridor area, or is it statewide or do we even know that.

00:11:04.750 --> 00:11:20.070

Storvick, Richard (DOL)

Pam I know you've done the refrigeration information. We know that we've the pressure has come out of uh right now. King in Pierce County and then the request for the portable Crematory in Kitsap County, but do you have any sense in that?

00:11:22.100 --> 00:11:34.260

Griese, Pamela (DOL)

So I know that Spokane County also is experiencing but they have a a new refrigeration facility, with their medical examiner 's office.

00:11:35.250 --> 00:11:49.610

Griese, Pamela (DOL)

That I believe they just received several racks to be able to manage that so I think Spokane County will certainly follow whatever is permitted in King and Pierce and and.

00:11:50.970 --> 00:11:56.970

Griese, Pamela (DOL)

Clark County also seems to struggle with refrigeration capabilities.

00:11:57.600 --> 00:12:05.820

Griese, Pamela (DOL)

So and there were some conversations that I have had with the first call plus you know who seems to take on.

00:11:57.900 --> 00:11:58.310

Angie Ward

So.

00:12:06.670 --> 00:12:10.060

Griese, Pamela (DOL)

Everybody's extra UM.

00:12:12.550 --> 00:12:25.060

Griese, Pamela (DOL)

Decedents of native refrigeration and my understanding is that Steve is also preparing or has just recently prepared an additional refrigeration.

00:12:25.150 --> 00:12:37.930

Griese, Pamela (DOL)

A facility that can accommodate up to 100 or more remains so he's still remains the primary.

00:12:38.580 --> 00:12:45.980

Griese, Pamela (DOL)

Uhm licensed funeral establishment that can accommodate quite a number of remains.

00:12:47.280 --> 00:13:17.190

Storvick, Richard (DOL)

You know, I think one thing that really has stood out to me and Pam and I have talked about it a little bit is that all through the system from the point. Somebody whether they they passed away at home or at the hospital every step from from there to final disposition is backed up is is maxed out. We hear reports from a lot of licensees that their facilities are fallen. They're being creative and and how to manage that.

00:13:17.850 --> 00:13:35.630

Storvick, Richard (DOL)

And we're we're certainly kind of at this just absolute surge when it comes and to me. It's a little bit interesting because when I watch the news and stuff. Nobody is talking about that right? That's all kind of behind the scenes. And it's just on the edge, but you all experience it on a daily basis. There's no doubt.

00:13:37.450 --> 00:13:41.920

Angie Ward

Thank you so much and that's why I asked the question is that it just seems like.

00:13:42.830 --> 00:13:54.190

Angie Ward

You know coming from my Traffic Safety background and knowing that you know from year to year, the number of fatalities inside that problem area those accidental deaths.

00:13:54.900 --> 00:14:25.230

Angie Ward

It was always consistent I mean, it really was. I mean, you know somewhere between you know, right now. We're hanging right around the 650 area. We know that 650 people are going to die every year and or or somewhere around there and it's surprisingly consistent to me and so it's for. I'm looking at it from the vantage point of predictable death and the fact that this is proof that it is a surge when there is I know some question about.

00:14:23.070 --> 00:14:23.370

Storvick, Richard (DOL)

Yep.

00:14:25.280 --> 00:14:40.850

Angie Ward

Whether it's a surge or not not to get political but uhm, yeah, so and and that it's not being talked about. I mean, it's certainly got talked about in their early days, especially out of New York and such but I do think it's a very interesting piece of this pandemic puzzle so thank you so much.

00:14:42.160 --> 00:14:42.550

Rick Little (Guest)

K.

00:14:43.740 --> 00:15:02.090

Storvick, Richard (DOL)

And Rick if we're done with that I'd like to. I I messed up here on what was it 2.2 for the annual meeting.

We actually need to get a motion authorizing someone to be the voting delegate and alternate which I kinda have idea of 2 people that might be good candidates for that.

00:14:54.380 --> 00:14:54.950

Rick Little (Guest)

Alright.

00:15:03.910 --> 00:15:14.890

Rick Little (Guest)

OK, UM, yeah, the board we vote on the corset delegate and the delegate 's there'd be they're going to be there is anyone else going Peter you gonna go.

00:15:15.910 --> 00:15:16.950

Pete Cameron (Guest)

Yeah, I'm planning on it.

00:15:17.370 --> 00:15:22.380

Rick Little (Guest)

OK, so we have another board member going to which is good so.

00:15:23.230 --> 00:15:23.820

Rick Little (Guest)

Uhm.

00:15:24.510 --> 00:15:26.050

Rick Little (Guest)

Is there motion out there?

00:15:28.500 --> 00:15:42.390

Cameron Smock

I move that we designate Rick Little as our voting representative for the International Conference of funeral service for examining boards and Connie as the.

00:15:43.110 --> 00:15:45.390

Cameron Smock

Uh backup voting member.

00:15:46.730 --> 00:15:47.090

Rick Little (Guest)

OK.

00:15:48.570 --> 00:15:50.320

Rick Little (Guest)

Is there a second to the motion?

00:15:50.790 --> 00:15:52.030

Angie Ward

This is Angela second.

00:15:53.540 --> 00:15:59.430

Rick Little (Guest)

It's been moved in second for the the conference is there any other questions.

00:16:01.870 --> 00:16:03.360

Rick Little (Guest)

Uh hum.

00:16:04.960 --> 00:16:08.950

Rick Little (Guest)

All this load all of your paper, saying, I those are the proof.

00:16:09.880 --> 00:16:10.510

Cameron Smock

I.

00:16:10.550 --> 00:16:11.050

Pete Cameron (Guest)

Alright.

00:16:10.640 --> 00:16:11.030

David Ittner

Alright.

00:16:12.010 --> 00:16:14.280

Rick Little (Guest)

Any opposition posed.

00:16:16.140 --> 00:16:17.220

Rick Little (Guest)

Any abstentions.

00:16:17.940 --> 00:16:18.490

Rick Little (Guest)

Alright.

00:16:19.500 --> 00:16:26.830

Rick Little (Guest)

So we shall represent their state and dumb do well with that looking forward to the conference.

00:16:28.040 --> 00:16:28.440

Rick Little (Guest)

K.

00:16:30.910 --> 00:16:32.700

Rick Little (Guest)

On to come.

00:16:33.380 --> 00:16:37.860

Rick Little (Guest)

3.2 and review of master action items list.

00:16:39.940 --> 00:16:53.420

Hall, Kimberly (DOL)

Yes, so the last meeting. We had a few assignments actually. I'm so it needs to be completed. So the endowment care review process. We have met at least I think just once with Cameron David and Connie.

00:16:54.090 --> 00:17:09.500

Hall, Kimberly (DOL)

Uh and so we'll talk about that. I believe David will present that later and then we have their review complaint process and we've met once with that as well. So we're in still working through that the committee is and then.

00:17:10.920 --> 00:17:18.250

Hall, Kimberly (DOL)

The licensing for Columbia Memorial Gardens is still in progress.

00:17:19.040 --> 00:17:24.750

Hall, Kimberly (DOL)

And in the Crematory operations in R and 8 H licenses is complete.

00:17:27.930 --> 00:17:28.140

Rick Little (Guest)

K.

00:17:29.520 --> 00:17:30.950

Rick Little (Guest)

Any questions that.

00:17:33.130 --> 00:17:33.650

Rick Little (Guest)

Alright.

00:17:34.790 --> 00:17:45.910

Rick Little (Guest)

So let's go to line item 4 complaint cases for review. I will go to our vice chair.

00:17:47.060 --> 00:17:48.910

Rick Little (Guest)

Mister inert to start us off.

00:17:52.140 --> 00:17:53.330

Rick Little (Guest)

4.1.

00:17:54.660 --> 00:17:56.330

David Ittner

Thank you, Mister Little.

00:17:57.620 --> 00:18:09.750

David Ittner

Is as Mister Little stated complaint cases for review item 4.1? Is case number 2020 dash one. One dash 1541 dash zero zero FT E Mister Little.

00:18:10.800 --> 00:18:11.230

Rick Little (Guest)

Thank you.

00:18:13.790 --> 00:18:30.420

Rick Little (Guest)

This uh complaint, the family was upset at the Funeral Home only allowed 15 minutes for an ID view of their loved one. When asked what would happen if they did not leave the funeral director, said that they would they would call the police.

00:18:31.650 --> 00:18:40.430

Rick Little (Guest)

The fact is the persons that with the right to control disposition arranged to have the ID viewing of a known unembalmed remains.

00:18:41.310 --> 00:18:44.880

Rick Little (Guest)

Uhm, which was important to the nieces of the deceased.

00:18:45.480 --> 00:18:54.610

Rick Little (Guest)

The funerals policy was to only allow 15 minutes at the viewing was going to be longer than 15 minutes, then they would require embalming.

00:18:55.740 --> 00:19:07.980

Rick Little (Guest)

This was concerning to the family since the year. Prior they were allowed a longer time of which the funeral director claimed that they used another Funeral Home who rented their facility for viewing.

00:19:09.040 --> 00:19:40.250

Rick Little (Guest)

The family did not to make the where, did not make aware to the Funeral Home of the extended time wanted for the ceremony and the funeral director did not understand the WC 246 dash 500 dash 030 East, which would have allowed them to do so. I believe that there was a lack of professionalism and and knowledge of the WAC that created the families distressed.

00:19:40.380 --> 00:19:46.510

Rick Little (Guest)

The fact that the funeral director used the verbiage of calling the police if they would not leave us discerning.

00:19:47.280 --> 00:20:02.390

Rick Little (Guest)

Uhm we did a remodel counseling is done on the 26th of January. To understand the Wack and so that has been accomplished so I recommend this be closed enough further action.

00:20:07.990 --> 00:20:10.500

David Ittner

Angie I see you have a you're raising your hand there.

00:20:11.340 --> 00:20:17.700

Storvick, Richard (DOL)

So what you can do you need to have a motion and a second and then you can take that discussion Yep?

00:20:14.150 --> 00:20:16.480

David Ittner

Go through the motion OK got it.

00:20:18.100 --> 00:20:20.750

David Ittner

Perfect OK is there a motion.

00:20:21.930 --> 00:20:23.730

David Ittner

Too close with no further action.

00:20:24.750 --> 00:20:27.030

Cameron Smock

This is Cameron I'll make the motion.

00:20:28.570 --> 00:20:29.420

David Ittner

Is there a second?

00:20:28.710 --> 00:20:30.220

Connie (Guest)

Mrs Connie I hope.

00:20:30.750 --> 00:20:35.700

David Ittner

Oh, honey with the second. Thank you is there any any discussion Angie?

00:20:32.850 --> 00:20:33.640

Connie (Guest)

You're welcome.

00:20:37.400 --> 00:20:48.100

Angie Ward

Uhm it really isn't pertinent to this case, it's just brings it to light for me and I was confused as to whether there was any validity to the 15 minutes and embalming.

00:20:49.120 --> 00:20:50.840

Angie Ward

Or is that a policy of the.

00:20:51.440 --> 00:20:53.920

Angie Ward

Funeral Home, there there's no quack.

00:20:52.760 --> 00:20:55.010

Rick Little (Guest)

It was there, it was their policy.

00:20:55.270 --> 00:20:56.700

Angie Ward

OK, thank you.

00:20:56.170 --> 00:20:56.450

Rick Little (Guest)

Yeah.

00:21:00.530 --> 00:21:01.000

David Ittner

Alright.

00:21:01.600 --> 00:21:02.650

David Ittner

Any further discussion.

00:21:05.680 --> 00:21:07.670

David Ittner

There being none all in favor.

00:21:09.140 --> 00:21:10.710

Cameron Smock

I I

00:21:09.940 --> 00:21:10.410

Pete Cameron (Guest)

I'm

00:21:10.180 --> 00:21:10.590

Angie Ward

Hi.

00:21:11.490 --> 00:21:12.350

David Ittner

Any opposed.

00:21:15.230 --> 00:21:17.300

David Ittner

There being none motion passes.

00:21:18.170 --> 00:21:21.100

David Ittner

And I will pass it over back over to Mister Little.

00:21:21.580 --> 00:21:23.960

Rick Little (Guest)

OK, thank you David.

00:21:24.960 --> 00:21:32.560

Rick Little (Guest)

Item number 4.2 is referred to Mister Smock.

00:21:33.940 --> 00:21:46.210

Cameron Smock

Thank you, Mister Little this is in regards to case, number, 2020 dash 12 dash 1764 dash zero zero CEM.

00:21:47.170 --> 00:21:50.840

Cameron Smock

The complainant summary on September 25th.

00:21:51.640 --> 00:22:02.570

Cameron Smock

2020. The complainant requested cancellation of their Cemetery. Prearrangement contracts with the Cemetery and requested a reimbursement of the amount paid.

00:22:03.320 --> 00:22:08.650

Cameron Smock

The owner of the Cemetery at the time did not respond to the complainants request.

00:22:09.850 --> 00:22:17.330

Cameron Smock

The facts of the case. While there was a delay in issuing a refund due to a change in ownership of the Cemetery.

00:22:17.960 --> 00:22:32.930

Cameron Smock

Subsequently, a formal written request for cancellation was issued to the Cemetery on May 17th 2021 for an amount representing 50% of the unused Cemetery services and merchandise.

00:22:33.750 --> 00:22:39.660

Cameron Smock

And the refund check in the correct amount was issued to the complainant the following day.

00:22:40.490 --> 00:22:46.800

Cameron Smock

Therefore given the facts of this case, I recommend closing this case with no further action.

00:22:48.970 --> 00:22:51.810

Rick Little (Guest)

That's been recommended that we close the case do I have?

00:22:54.080 --> 00:22:55.090

Rick Little (Guest)

I don't know in favor.

00:22:56.510 --> 00:22:56.830

Rick Little (Guest)

The.

00:22:56.920 --> 00:22:57.950

Cameron Smock

Your motion first.

00:22:58.300 --> 00:22:58.610

Rick Little (Guest)

Yep.

00:23:00.730 --> 00:23:02.080

Pete Cameron (Guest)

This is Pete I move.

00:23:00.960 --> 00:23:01.590

Rick Little (Guest)

The motion.

00:23:02.690 --> 00:23:05.000

Rick Little (Guest)

OK, it's been moved by Pete is there a second.

00:23:07.110 --> 00:23:08.990

Connie (Guest)

I second it hopes Connie.

00:23:07.180 --> 00:23:07.650

David Ittner

Second.

00:23:09.840 --> 00:23:10.650

David Ittner

Can't beat me to it.

00:23:10.110 --> 00:23:10.570

Rick Little (Guest)

Kind of

00:23:11.590 --> 00:23:16.430

Rick Little (Guest)

got it got it OK. Uh then moved and seconded.

00:23:18.010 --> 00:23:21.040

Rick Little (Guest)

Uh is there any discussion on this any questions?

00:23:23.800 --> 00:23:27.100

Rick Little (Guest)

If not all those in favor say aye.

00:23:28.170 --> 00:23:28.700

Cameron Smock

I.

00:23:28.750 --> 00:23:29.320

Pete Cameron (Guest)

I'm

00:23:28.810 --> 00:23:29.140

David Ittner

Right.

00:23:28.850 --> 00:23:29.270

Angie Ward

Hi.

00:23:30.030 --> 00:23:30.500

Connie (Guest)

Alright.

00:23:31.620 --> 00:23:32.590

Rick Little (Guest)

any opposed.

00:23:34.480 --> 00:23:35.430

Rick Little (Guest)

I have sentience.

00:23:36.950 --> 00:23:38.150

Rick Little (Guest)

OK. That's

00:23:39.320 --> 00:23:42.580

Rick Little (Guest)

uh so we go to 4.3.

00:23:42.640 --> 00:23:44.580

Rick Little (Guest)

You uh Mister Cameron.

00:23:46.940 --> 00:23:56.140

Pete Cameron (Guest)

Thanks Rick This is in regards to case, number, 2021 dash 04 dash 0801 dash zero zero FDE.

00:23:57.320 --> 00:24:13.430

Pete Cameron (Guest)

Huh complaint alleges that respondent Funeral Home and Cemetery took directions and signed contracts for the disposition and final memorialization for her husband 's remains from her husband sister and not from her as the person with the legal right to control the disposition.

00:24:14.860 --> 00:24:45.290

Pete Cameron (Guest)

Uh the facts are the decedent passed away in Colorado and we shipped to Washington for services and burial. Respondent Funeral Home and Cemetery were contacted by the decedent 's sister, who claimed that the wife had given her permission to handle the funeral and Cemetery arrangements responded Funeral Home and Cemetery staff did not attempt to contact the complainant even though she was legally married to the decedent at the time of his death. It was the person who had the right to control the disposition responded Funeral Home and Cemetery signed contracts and took payment for Funeral services.

00:24:45.580 --> 00:25:16.110

Pete Cameron (Guest)

Permanent and memorialization from the decedent 's sister, who signed as the person that is quoted on respondents form has quote the legal right to arrange for the services of the deceased unquote and quote the legal custodian of their end named deceased having full legal authority directly Interment Entombment or Norman. Other remains the deceased unquote. The complainant did not approve the headstone design for her husband, but was told that since the deceased sister owned the plot sister was the only person who can make the decision.

00:25:16.190 --> 00:25:17.350

Pete Cameron (Guest)

Regarding memorialization.

00:25:18.000 --> 00:25:30.280

Pete Cameron (Guest)

In response, the complaint filed this complaint with the funeral and Cemetery Board responded Cemetery has placed a hold on the monument order and at the time of the investigation to all parties working to come to a resolution.

00:25:31.450 --> 00:25:58.770

Pete Cameron (Guest)

Uh I recommended responded Funeral Home and Cemetery staff members be counseled by board staff on the necessity of hearing 2. RCW 68 dot 50. Dot, 160 and strictly following orders or excuse me following the directions of the person or persons with the right to control disposition. This was completed by board staff. On January 28th 2022. So I'm not recommending that this case be closed with no further action.

00:26:00.860 --> 00:26:03.120

Rick Little (Guest)

There's a recommendation that we brought to the board.

00:26:08.080 --> 00:26:09.880

Rick Little (Guest)

Do I have a motion?

00:26:27.620 --> 00:26:28.050

Rick Little (Guest)

It's

00:26:28.920 --> 00:26:30.680

Rick Little (Guest)

'cause nobody wants to approve it.

00:26:32.990 --> 00:26:33.940

David Ittner

Everything good with you.

00:26:34.690 --> 00:26:35.480

David Ittner

Everybody else.

00:26:47.230 --> 00:26:47.840

David Ittner

We did it.

00:26:50.210 --> 00:26:50.710

Rick Little (Guest)

So.

00:26:50.760 --> 00:26:51.270

Rick Little (Guest)

So.

00:26:55.820 --> 00:26:56.490

Rick Little (Guest)

Did you hear me?

00:26:58.810 --> 00:27:02.260

Storvick, Richard (DOL)

Right so if you don't have a motion to approve well, you can have a motion.

00:27:00.520 --> 00:27:00.830

Rick Little (Guest)

No.

00:27:03.450 --> 00:27:08.050

Storvick, Richard (DOL)

To to not approve you could have a motion to approve and it could be denied too, so.

00:27:04.370 --> 00:27:05.370

Rick Little (Guest)

Do we put forward.

00:27:08.180 --> 00:27:08.560

Rick Little (Guest)

Yeah.

00:27:08.700 --> 00:27:09.120

Storvick, Richard (DOL)

If a

00:27:11.360 --> 00:27:13.730

Rick Little (Guest)

Yes, since there's no motion we move on.

00:27:16.650 --> 00:27:18.690

Rick Little (Guest)

Right so.

00:27:19.740 --> 00:27:20.930

Storvick, Richard (DOL)

That's another option yes.

00:27:21.350 --> 00:27:21.710

Rick Little (Guest)

Yeah.

00:27:24.360 --> 00:27:27.810

Rick Little (Guest)

OK, lesbians, oh there's no motion where you go to.

00:27:28.510 --> 00:27:29.250

Rick Little (Guest)

Uhm.

00:27:29.880 --> 00:27:31.220

Rick Little (Guest)

So 4.4.

00:27:31.280 --> 00:27:33.540

Rick Little (Guest)

Or the straightener.

00:27:42.090 --> 00:27:44.060

David Ittner

Bear with me just one second my.

00:27:44.720 --> 00:27:46.390

David Ittner

PDF just disappeared.

00:27:50.970 --> 00:27:53.220

David Ittner

My apologies, I pull this back up.

00:27:58.720 --> 00:28:00.170

David Ittner

That is strange OK.

00:28:01.760 --> 00:28:02.930

David Ittner

Well, Tim to read the.

00:28:02.980 --> 00:28:03.260

David Ittner

Yeah.

00:28:06.350 --> 00:28:07.560

David Ittner

The screen here OK.

00:28:08.310 --> 00:28:33.160

David Ittner

Alright this is case, number, 2021 dash 05 dash 1237 dash zero zero. CEM Department of licensing received a complaint on May 23rd 2021. The complainant alleges that the respondent was extremely rude during a telephone conversation that occurred on April 22nd 2021, the respondent took exception to an article posted any newsletter of which the complainant is associated.

00:28:34.330 --> 00:28:36.850

David Ittner

Concerning natural organic reduction.

00:28:37.860 --> 00:28:54.910

David Ittner

Facts of the case are a newsletter associated with the complainant contain an article concerning recent legislation to legalize natural organic production in Oregon. The article included a 2 page. Fact sheet, which referenced a business that is currently providing the service while others are in the licensing process.

00:28:55.650 --> 00:29:01.150

David Ittner

Respondent was upset the newsletter from a non profit organization would promote one business over others.

00:29:01.810 --> 00:29:05.870

David Ittner

The respondent was also upset because they said the statement in the newsletter was incorrect.

00:29:06.910 --> 00:29:20.360

David Ittner

According to the Department of Licensing Records. Their respondents natural organic production facility was the first facility to be licensed. The other 2 licensed facilities were licensed after the respondents location.

00:29:21.560 --> 00:29:37.640

David Ittner

The complaint alleges that respondent was combative combative menacing and rude during their April 22nd telephone conversation. The respondent provided commentary on why they believed legally and otherwise the newsletter should not have included the article on natural organic reproduction.

00:29:38.330 --> 00:29:43.120

David Ittner

The complainant said the respondent could have been violent if the conversation had been in person.

00:29:43.840 --> 00:29:52.490

David Ittner

Or feared feared that they they could have been violent. The complainant expressed concern that the respondent could become violent and harm a consumer or another provider.

00:29:55.570 --> 00:30:06.510

David Ittner

Recommended this case be closed with no further action as it is not within the board 's jurisdiction and and no clear violation of statute also following within the board 's jurisdiction.

00:30:08.010 --> 00:30:08.290

Rick Little (Guest)

K.

00:30:08.920 --> 00:30:09.170

David Ittner

Save.

00:30:09.180 --> 00:30:11.660

Rick Little (Guest)

Thank you very much do I have a motion?

00:30:12.810 --> 00:30:13.040

David Ittner

Right.

00:30:13.380 --> 00:30:15.210

Cameron Smock

This is Cameron I move for approval.

00:30:16.450 --> 00:30:17.400

Rick Little (Guest)

You have a second.

00:30:19.680 --> 00:30:20.270

David Ittner

So.

00:30:19.820 --> 00:30:21.190

Pete Cameron (Guest)

Is peed all second?

00:30:21.930 --> 00:30:26.230

Rick Little (Guest)

Yeah, so first moved and seconded are there any questions?

00:30:28.930 --> 00:30:31.980

Rick Little (Guest)

If not all those in favor say aye.

00:30:33.270 --> 00:30:33.760

Cameron Smock

I.

00:30:33.370 --> 00:30:33.830

Connie (Guest)

I.

00:30:33.920 --> 00:30:34.410

Pete Cameron (Guest)

I.

00:30:34.110 --> 00:30:34.550

Angie Ward

Hi.

00:30:35.300 --> 00:30:36.010

Rick Little (Guest)

Opposed.

00:30:37.830 --> 00:30:38.910

Rick Little (Guest)

Any abstentions.

00:30:40.100 --> 00:30:45.670

Rick Little (Guest)

Alright so mood let's go onto 4.5 uh.

00:30:46.900 --> 00:30:47.800

Rick Little (Guest)

Support staff.

00:30:49.200 --> 00:30:49.860

Storvick, Richard (DOL)

Thank you Rick.

00:30:49.930 --> 00:31:06.500

Storvick, Richard (DOL)

Uhm this is one of Dante 's like cases so I'll go ahead and provide the overview. If anybody has specific questions. Pam could be available for additional questions as a follow up this is a complaint case number.

00:31:07.190 --> 00:31:09.410

Storvick, Richard (DOL)

No let me see the numbers here.

00:31:13.880 --> 00:31:18.890

Storvick, Richard (DOL)

I don't usually get to do this right so case, number, 2021 dash oh 5.

00:31:20.420 --> 00:31:50.880

Storvick, Richard (DOL)

Dash 1301 dash zero zero CEM and in this case, the summary is that anonymous complainant contacted DLL to report that a fetus under 20 weeks was released with the body of a deceased individual in with personal effects. The remains of the fetus were discovered during part of a ceremony in which personal effects were burned. The fetal remains were returned to the Funeral Home and subsequently placed with the deceased individual.

00:31:51.460 --> 00:32:04.320

Storvick, Richard (DOL)

Both were cremated at 0:00 witnessed Cremation other pathologists who completed an autopsy on the deceased individual states that the fetal remains were placed in a bag with the deceased individual and the bag was labeled fetus.

00:32:05.440 --> 00:32:36.620

Storvick, Richard (DOL)

The employee of the respondents stated he did not notice a bag labeled fetus. There's no indication on released from the medical investigator of the transportation company that there were fetal remains with the deceased individual the facts. The respondent Funeral Home has addressed and revised their policy on how personal effects. Our inventory and released and the family of the deceased does not want to pursue the matter and so Dante is recommending that it be closed with no further action.

00:32:37.910 --> 00:32:38.610

Rick Little (Guest)

Thank you.

00:32:39.120 --> 00:32:40.790

Rick Little (Guest)

Uh do I have a motion?

00:32:44.640 --> 00:32:46.820

Cameron Smock

This is Cameron I'm moved approval.

00:32:47.670 --> 00:32:49.980

Rick Little (Guest)

OK do we have a second?

00:32:51.780 --> 00:32:53.620

Connie (Guest)

I second it this is Connie.

00:32:55.210 --> 00:32:56.320

Rick Little (Guest)

Moved and seconded.

00:32:58.070 --> 00:32:59.240

Rick Little (Guest)

Are there any questions?

00:33:02.040 --> 00:33:04.570

Rick Little (Guest)

If not all those in favor say aye.

00:33:05.910 --> 00:33:06.520

Connie (Guest)

Alright.

00:33:06.130 --> 00:33:06.860

Cameron Smock

I.

00:33:06.430 --> 00:33:06.960

Pete Cameron (Guest)

I'm

00:33:07.570 --> 00:33:07.920

David Ittner

Hi.

00:33:09.510 --> 00:33:10.500

David Ittner

District manager.

00:33:10.500 --> 00:33:11.590

Rick Little (Guest)

any abstentions.

00:33:12.720 --> 00:33:14.290

Rick Little (Guest)

OK, so move.

00:33:15.790 --> 00:33:18.440

Rick Little (Guest)

Item 4.6 uh Rick.

00:33:20.160 --> 00:33:51.920

Storvick, Richard (DOL)

Thank you and actually on the agenda is slightly wrong. I'll read the case, number, the only difference is that the end, the the letter designation so this is case, number, 2021 dash 05 dash 1311 dash zero zero. CEM the summary is the complaint submitted a complaint on May 30th 2021 alleged poor customer service on the part of the respondent the complainant 's father had prepaid services with the responded death occurred on January 162021.

00:33:51.980 --> 00:33:55.860

Storvick, Richard (DOL)

And graveside services were scheduled January 25th.

00:33:56.910 --> 00:34:25.950

Storvick, Richard (DOL)

2021. The Grey was not opened and there was not a set up for the graveside service at the time of the service. A mock or makeshift setup was put together for the service on the sidewalk at the responded Cemetery. Also, the design for the marker that was selected or designed at the time of the Prearrangement was apparently lost the facts are the responded has written a letter apologizing for the poor service and has refunded the professional service fee for the service the employee.

00:34:26.020 --> 00:34:41.430

Storvick, Richard (DOL)

Who is responsible for the error has been let go by the responded and the respondent and that

complaint and have designed the marker and are now waiting on production and setting and Dante again on this one has recommended closure with no further action.

00:34:42.190 --> 00:34:42.530

Rick Little (Guest)

K.

00:34:43.650 --> 00:34:44.980

Rick Little (Guest)

Uh do we have a motion?

00:34:48.210 --> 00:34:49.740

Pete Cameron (Guest)

This is Pete and so move.

00:34:50.240 --> 00:34:51.910

David Ittner

So I got back to computer.

00:34:51.460 --> 00:34:52.350

Rick Little (Guest)

Do we have a second?

00:34:53.030 --> 00:34:54.160

David Ittner

I'll second this is Dave.

00:34:54.760 --> 00:34:55.040

Rick Little (Guest)

Yeah.

00:34:55.920 --> 00:34:58.550

Rick Little (Guest)

Then moved and seconded are there any discussion?

00:35:01.230 --> 00:35:04.390

Rick Little (Guest)

If not all those in favor say aye.

00:35:05.870 --> 00:35:06.450

Cameron Smock

Alright.

00:35:06.580 --> 00:35:07.030

Pete Cameron (Guest)

Alright.

00:35:06.630 --> 00:35:07.020

Angie Ward

I.

00:35:07.800 --> 00:35:08.260

Connie (Guest)

I.

00:35:10.360 --> 00:35:11.030

Rick Little (Guest)

Uh.

00:35:11.730 --> 00:35:12.690

Rick Little (Guest)

Any opposed.

00:35:16.820 --> 00:35:17.950

Rick Little (Guest)

Then instructions.

00:35:19.270 --> 00:35:24.340

Rick Little (Guest)

OK so move all right uh we got.

00:35:25.910 --> 00:35:31.280

Rick Little (Guest)

Item number where we had, we got 4.8.

00:35:32.160 --> 00:35:33.550

Rick Little (Guest)

Uh honey.

00:35:37.180 --> 00:35:38.020

Hall, Kimberly (DOL)

4.7.

00:35:38.310 --> 00:35:43.360

Rick Little (Guest)

Approximate point got 4.7 David I know I skip that.

00:35:40.100 --> 00:35:40.540

Hall, Kimberly (DOL)

Dave.

00:35:43.790 --> 00:35:50.980

David Ittner

Alright alright, please number 2021 dash 06 dash 1346 dash zero zero CEM.

00:35:45.120 --> 00:35:45.460

Rick Little (Guest)

Yeah.

00:35:51.630 --> 00:36:01.800

David Ittner

Complaint summary the complaint was filed with the Department of licensing on May 29th 2021 allegedly responded Cemetery is not been cared for and has been in decline for many years.

00:36:02.600 --> 00:36:22.540

David Ittner

Complainant alleges the untrimmed bushes in the Cemetery allow for intruders to hide, and use drugs. The complaint also alleges the markers or overgrown with large weeds and complainant stated the Cemetery does not have running water and describes the chimes tower feature as derelict. The complainant claims endowment care was supposed to provide Cemetery upkeep into perpetuity.

00:36:23.470 --> 00:36:35.580

David Ittner

The facts are the complainant has several relatives buried at the respondent location and visits a Cemetery. Often the complainant provided photos of several features in the Cemetery that were overgrown with weeds or peer to be in disrepair disrepair.

00:36:36.300 --> 00:36:51.510

David Ittner

They complain it contact this Cemetery owner to discuss the condition of the Cemetery before submitting a complaint. According to the complaint, the Cemetery owner claimed have been busy with his wife 's illness and death in 2020. The owner also said none of the cemeteries in the County trim the markers.

00:36:52.640 --> 00:37:01.290

David Ittner

The complaint also includes comments to the owner about the endowment care paid by the family when they purchased the graves. The owner claimed there was not enough money to provide weed killer.

00:37:02.090 --> 00:37:16.020

David Ittner

Then the completed asked why there was no running water at the Cemetery and the response of the owner was that the Vandals steal. Everything yeah, yeah investigate investigative report included a copy of the respondents 2020 endowment care annual reports.

00:37:16.810 --> 00:37:24.120

David Ittner

According to report the amount of income earned by the endowment care fund in 2020 was \$100.00 \$143.55.

00:37:25.120 --> 00:37:35.930

David Ittner

The respondent center written request or excuse me a written response to the complaint planet on September 30th 2021 and said they did not have the money or the time to spray for weeds last summer.

00:37:37.550 --> 00:37:49.150

David Ittner

The owner said that mode mode, the Cemetery right after the telephone conversation with the

complainant to get ready for Memorial Day. The owner also said they were able to spray for weeds this last summer.

00:37:50.140 --> 00:37:50.620

David Ittner

Uh.

00:37:51.880 --> 00:37:54.950

David Ittner

Recommending that this case be closed with no further action.

00:37:57.370 --> 00:37:58.320

Rick Little (Guest)

Do we have a motion?

00:38:00.210 --> 00:38:01.740

Cameron Smock

This is Cameron so move.

00:38:02.330 --> 00:38:02.680

David Ittner

Yeah.

00:38:03.150 --> 00:38:04.780

Rick Little (Guest)

Super camera is their second.

00:38:06.300 --> 00:38:08.040

Connie (Guest)

This is Connie I second it.

00:38:08.650 --> 00:38:08.970

Rick Little (Guest)

K.

00:38:10.110 --> 00:38:13.110

Rick Little (Guest)

Then moved and seconded are there any other discussions?

00:38:16.830 --> 00:38:19.390

Rick Little (Guest)

Not all those in favor say aye.

00:38:20.160 --> 00:38:20.610

Connie (Guest)

I.

00:38:20.830 --> 00:38:21.240

Pete Cameron (Guest)

Alright.

00:38:20.850 --> 00:38:21.300

Angie Ward

I.

00:38:23.130 --> 00:38:24.440

Rick Little (Guest)

Ah, any opposed.

00:38:26.750 --> 00:38:27.730

Rick Little (Guest)

The new sanctions.

00:38:28.750 --> 00:38:30.440

Rick Little (Guest)

Already, thank you.

00:38:31.150 --> 00:38:34.640

Rick Little (Guest)

Item number 4.8 finally Connie.

00:38:36.420 --> 00:39:02.910

Connie (Guest)

This is case, number, 2021 dash 06 dash 1415 dash zero. Zero FDE and the complaint. Summary is a self reporting complaint from a Crematory stated that they created a decedent prior to obtaining the appropriate burial transit permit and the facts were there were 2 decedents with similar names the Crematory.

00:39:02.960 --> 00:39:32.890

Connie (Guest)

Operator did not read the complete name of the decedent that was cremated with the other similar decedents named burial transit permit. The self reporting complaint has stated that the current procedure has been revised by using different colored markers on their white board, so if there is a similar name. The staff can indicate it by colors to draw attention also with the new procedure. The full first name and last names are written to avoid.

00:39:32.970 --> 00:39:38.220

Connie (Guest)

Error so I recommend to close this with no further action.

00:39:40.320 --> 00:39:42.190

Rick Little (Guest)

OK, it's been.

00:39:42.850 --> 00:39:45.420

Rick Little (Guest)

Recommended closed do I have a motion?

00:39:47.260 --> 00:39:48.590

Cameron Smock

This is Cameron I move.

00:39:49.730 --> 00:39:50.140

Rick Little (Guest)

K.

00:39:51.450 --> 00:39:52.860

Rick Little (Guest)

Is there a second?

00:39:55.130 --> 00:39:56.480

Pete Cameron (Guest)

There's Pete I'll second.

00:39:57.890 --> 00:39:58.330

Rick Little (Guest)

K.

00:39:59.900 --> 00:40:01.490

Rick Little (Guest)

Are there any questions?

00:40:04.440 --> 00:40:09.780

Pete Cameron (Guest)

This is Pete I just have one where did this location have any prior.

00:40:10.120 --> 00:40:16.480

Pete Cameron (Guest)

Uh violations or complaints of this type against them in the past, there was a first time.

00:40:18.310 --> 00:40:21.340

Connie (Guest)

You're asking me, Connie is that you're asking me.

00:40:22.210 --> 00:40:22.790

Pete Cameron (Guest)

Yes.

00:40:22.940 --> 00:40:23.320

Rick Little (Guest)

Yeah.

00:40:22.990 --> 00:40:29.250

Connie (Guest)

Yeah, not that I not that was in the information that I was given or could find.

00:40:30.930 --> 00:40:31.340

Pete Cameron (Guest)

OK.

00:40:32.910 --> 00:40:35.900

Rick Little (Guest)

It was a family made aware of any of this, or

00:40:37.550 --> 00:40:42.210

Connie (Guest)

You know, I do not know that not either so.

00:40:43.970 --> 00:40:44.330

Rick Little (Guest)

K.

00:40:46.250 --> 00:40:47.420

Rick Little (Guest)

Any other questions.

00:40:50.040 --> 00:40:52.340

Rick Little (Guest)

Not all those in favor say aye.

00:40:54.400 --> 00:40:54.910

Cameron Smock

I.

00:40:54.930 --> 00:40:55.460

Pete Cameron (Guest)

Hi.

00:40:57.020 --> 00:40:57.870

Rick Little (Guest)

And you

00:40:57.160 --> 00:40:57.590

Angie Ward

Hi.

00:40:57.800 --> 00:40:58.110

David Ittner

Hey.

00:40:58.480 --> 00:41:00.220

Rick Little (Guest)

OK any opposed.

00:41:02.850 --> 00:41:04.490

Rick Little (Guest)

And it's tensions.

00:41:05.920 --> 00:41:07.340

Rick Little (Guest)

Kay 's past.

00:41:09.010 --> 00:41:09.690

Rick Little (Guest)

Alright.

00:41:11.400 --> 00:41:14.290

Rick Little (Guest)

The number 4.9.

00:41:15.260 --> 00:41:15.580

Rick Little (Guest)

Ah.

00:41:17.830 --> 00:41:19.770

Connie (Guest)

OK, this is Connie.

00:41:20.600 --> 00:41:51.490

Connie (Guest)

Uh and the case, number is 2021 dash 07 dash 1647 dash zero. Zero FDE and the complaint in summary is complaint stated that respondent was holding his mother 's remains hostage for \$40,000.00 and was and also the complaint claimed that the respondent would not forward. His mother to California that complaint also was adamant about the Veterans Administration.

00:41:51.780 --> 00:41:53.290

Connie (Guest)

Pay for all expenses.

00:41:54.390 --> 00:41:56.630

Connie (Guest)

And the facts were the respondent.

00:41:57.250 --> 00:42:09.510

Connie (Guest)

Did not hold the complaints mother remains hostage. The respondents also did not charge the complaints \$40,000.00 and the respondents did ship the remains to California.

00:42:12.130 --> 00:42:12.860

Rick Little (Guest)

Yeah, OK.

00:42:12.160 --> 00:42:16.090

Connie (Guest)

So I recommend closing this with no further action.

00:42:17.550 --> 00:42:18.020

Rick Little (Guest)

Alright.

00:42:19.110 --> 00:42:19.970

Rick Little (Guest)

Do we have a motion?

00:42:21.730 --> 00:42:23.290

Cameron Smock

So move Cameron.

00:42:23.640 --> 00:42:25.240

Rick Little (Guest)

Yeah is there a second.

00:42:28.250 --> 00:42:29.330

Pete Cameron (Guest)

Speed dial second.

00:42:30.680 --> 00:42:34.610

Rick Little (Guest)

Then moved in second, it, UM, then questions on this one.

00:42:39.550 --> 00:42:42.310

Rick Little (Guest)

If not all those in favor say aye.

00:42:43.440 --> 00:42:43.910

Cameron Smock

I.

00:42:44.090 --> 00:42:44.570

Pete Cameron (Guest)

I'm

00:42:44.250 --> 00:42:44.640

Angie Ward

Right.

00:42:45.710 --> 00:42:46.610

Rick Little (Guest)

yeah opposed.

00:42:48.540 --> 00:42:49.540

Rick Little (Guest)

We have sections.

00:42:50.600 --> 00:42:51.930

Rick Little (Guest)

OK, yes.

00:42:52.770 --> 00:42:56.620

Rick Little (Guest)

OK item 4.10 uh Rick.

00:42:58.270 --> 00:43:05.510

Storvick, Richard (DOL)

Thank you. Rick I'm and what I'd like to do is when you finish. This this one. I'd like to go back and revisit the one that we skipped over earlier if we May.

00:43:05.930 --> 00:43:06.310

Rick Little (Guest)

Sure.

00:43:06.830 --> 00:43:30.450

Storvick, Richard (DOL)

So this is case, number, 2021 dash 09 dash 2231 dash zero zero. CEM the summary. The complaint alleges that the respondent Cemetery buried her son in the wrong grave and his failed to properly maintain the grave, the complaint also alleges that the respondent constantly damages. The grave site and the memorial marker.

00:43:31.360 --> 00:43:44.210

Storvick, Richard (DOL)

The facts are that the complaints son died in 2017 at the age of 26. The complaint and signed a contract with the responded indicating the location of the grave on January 21st 2017.

00:43:45.020 --> 00:44:11.180

Storvick, Richard (DOL)

Neither party contends that the complaint and son is not buried in the location indicated on the contract signed by the complaint and the respondents states that a maintenance request was made on September 29th, 2020 to level the marker the respondent has submitted photos showing the condition of the grave and marker and no damage or improper maintenance is apparent and Dante has recommended that this be closed with no further action.

00:44:12.980 --> 00:44:13.310

Rick Little (Guest)

Hey.

00:44:14.770 --> 00:44:15.680

Rick Little (Guest)

Do we have a motion?

00:44:17.850 --> 00:44:19.440

Pete Cameron (Guest)

This is Pete so moved.

00:44:20.490 --> 00:44:21.610

Rick Little (Guest)

Do we have a second?

00:44:25.170 --> 00:44:26.120

David Ittner

Second, this Dave,

00:44:27.400 --> 00:44:30.010

Rick Little (Guest)

And the second it any other discussion.

00:44:33.320 --> 00:44:36.150

Rick Little (Guest)

If not all those in favor say aye.

00:44:37.290 --> 00:44:37.800

Cameron Smock

I.

00:44:37.370 --> 00:44:37.820

Connie (Guest)

Alright.

00:44:37.860 --> 00:44:38.210

David Ittner

right.

00:44:37.890 --> 00:44:38.340

Pete Cameron (Guest)

I.

00:44:39.060 --> 00:44:39.980

Rick Little (Guest)

Any opposed.

00:44:41.880 --> 00:44:43.130

Rick Little (Guest)

And if sanctions.

00:44:44.250 --> 00:44:45.350

Rick Little (Guest)

K past.

00:44:46.540 --> 00:44:48.920

Rick Little (Guest)

You were going back to

00:44:50.010 --> 00:44:50.740

Rick Little (Guest)

item.

00:44:51.760 --> 00:44:53.840

Rick Little (Guest)

4.3.

00:44:55.960 --> 00:45:03.210

Storvick, Richard (DOL)

Yes, so this is a case number, 2021040801 dash zero zero FTE for which.

00:45:04.520 --> 00:45:32.570

Storvick, Richard (DOL)

Pete provided you the overview from the case manager summary and and no one made a motion. One of the things I'm wondering is whether we could get a motion so we might discuss a little bit more. The some of the details are around. This maybe be able to provide you with a little background regarding the nature of the remedial counseling and things to understand possibly why this was brought forward to move foreclosure.

00:45:35.380 --> 00:45:35.840

Rick Little (Guest)

K.

00:45:37.980 --> 00:45:45.760

Storvick, Richard (DOL)

And if Pete 's fine. I could just provide a little bit of background on. On some of the dynamics of the the counseling or I can wait for a motion either way.

00:45:49.330 --> 00:45:50.540

Pete Cameron (Guest)

I'm fine with that Rick.

00:45:51.240 --> 00:45:51.690

Storvick, Richard (DOL)

OK.

00:45:52.970 --> 00:46:00.490

Storvick, Richard (DOL)

So for your consideration and as part of it. Part of the dynamics that took place in this situation had to do with a.

00:46:00.590 --> 00:46:00.760

Storvick, Richard (DOL)

Right.

00:46:01.070 --> 00:46:01.520

Storvick, Richard (DOL)

Uh.

00:46:02.990 --> 00:46:24.890

Storvick, Richard (DOL)

Cultural standard of how people deal with death and and who participates in that conversation in the Funeral Home has dealt with that cultural group. Overtime and handled it very much in line with what they previously had the cultural standards. I would I identify as don't necessarily follow Washington state law to the letter.

00:46:26.020 --> 00:46:36.100

Storvick, Richard (DOL)

And so as part of the conversation when we did remedial counseling. We talked about that and we talked about the need that even though there is an apparent.

00:46:36.150 --> 00:46:52.870

Storvick, Richard (DOL)

Uh you know agreement that within that culture that you do things a little bit different than exactly what the law requires they need to make sure that it's clear to the family and they've created a form that's available and will be in used by all staff who would touch.

00:46:53.200 --> 00:47:11.390

Storvick, Richard (DOL)

Uh like the case like this so that people are fully informed that if they're allowing somebody else to make some arrangements what the implications of that are so that you wouldn't end up in in this situation so basically it's it's a scenario that.

00:47:13.190 --> 00:47:21.460

Storvick, Richard (DOL)

From my understanding and and and Pam could chime in if she'd like they were following things that are according to the custom of that culture.

00:47:23.010 --> 00:47:51.920

Storvick, Richard (DOL)

And it all worked like 98% well until 1:00 piece didn't work well and and that's worth. This conflict came in and it has some different implications. But we felt that Pam and I felt real positive when we did. The remedial counseling and that they came up with a real solid solution that one would make sure families are fully informed of the legal ramifications of choices and and its staff would be able to carry that through.

00:47:51.970 --> 00:47:55.690

Storvick, Richard (DOL)

In all forms of doing the disposition so.

00:47:59.670 --> 00:48:06.260

Rick Little (Guest)

Hey so we bring it up again do we have a motion or any other discussion on this before we proceed.

00:48:19.530 --> 00:48:22.170

Connie (Guest)

This this is Connie I so moved to close it.

00:48:24.460 --> 00:48:24.950

Rick Little (Guest)

OK.

00:48:25.990 --> 00:48:27.890

Rick Little (Guest)

Then we will by Connie is there a second.

00:48:29.200 --> 00:48:30.530

David Ittner

This Devall second.

00:48:31.270 --> 00:48:36.750

Rick Little (Guest)

K then moved and seconded any other further discussion from the board.

00:48:37.410 --> 00:48:40.670

David Ittner

Still, a question as to understanding.

00:48:40.150 --> 00:48:40.380

Storvick, Richard (DOL)

Right.

00:48:41.820 --> 00:48:52.650

David Ittner

I'm trying to understand the the conflict between the the culture existing culture and how they've operated versus what essentially triggered the complaint.

00:48:48.970 --> 00:48:49.330

Storvick, Richard (DOL)

Yes.

00:48:53.380 --> 00:48:56.970

David Ittner

It seems like if it was part of the culture that maybe yeah, oh go ahead Rick.

00:48:53.650 --> 00:48:54.130

Storvick, Richard (DOL)

So.

00:48:57.390 --> 00:49:13.360

Storvick, Richard (DOL)

Yeah, well and and I I think it's a really good question, and and it kind of highlights the fact that the the

family it. It's a culture where somebody from the community makes decisions about some of the arrangements around.

00:49:13.790 --> 00:49:14.560

Storvick, Richard (DOL)

Ah.

00:49:15.250 --> 00:49:45.370

Storvick, Richard (DOL)

The right what what's to happen and there is some good agreement around that, but bottom line came down to at the end. There is a piece at the end, that had to do with a marker that became the point of conflict and now all of a sudden the person that had basically released and allowed folks to to make choices because that's part of that community really didn't like that final piece and they?

00:49:45.450 --> 00:49:52.490

Storvick, Richard (DOL)

There rose a conflict now part of the conflict was then if I understand it correct and this is where a pen might have to jump in.

00:49:52.850 --> 00:50:07.300

Storvick, Richard (DOL)

Uhm is that when they got to that point they had paid for and purchased a Cemetery plot, and now the owner of the Cemetery plot was the person who purchased it who now isn't the person with the right to control.

00:50:08.010 --> 00:50:22.130

Storvick, Richard (DOL)

Come and so the standard is that the the firm had to go with the person who owned the plot not the person that with the right to control so there's kind of this downstream impact. Then, when it came to exactly what was going to be on the marker.

00:50:22.540 --> 00:50:23.130

Storvick, Richard (DOL)

Ah.

00:50:24.230 --> 00:50:35.140

Storvick, Richard (DOL)

And the the family members that are normally involved in making those choices don't agree with the person with the right to control but the family members are the ones that purchased.

00:50:35.860 --> 00:50:37.380

Storvick, Richard (DOL)

The the plot so.

00:50:37.850 --> 00:50:42.910

David Ittner

Got it OK and were there any other disciplinary issues that would be relative.

00:50:38.390 --> 00:50:38.640

Storvick, Richard (DOL)

I did.

00:50:44.290 --> 00:50:46.750

Storvick, Richard (DOL)

No and and again quite honestly.

00:50:45.040 --> 00:50:45.550

David Ittner

Best.

00:50:47.200 --> 00:51:17.190

Storvick, Richard (DOL)

And I'm and I'm speaking from a very non professional POV. I've just been hanging out with y'all for 9 years right up and when I looked at it. I mean quite honestly when I listen to it, and listen to their sensitivity to dealing with this family throughout the process and and their knowledge of the cultural standards within that community and stuff. I thought it was just really phenomenal and then I was kind of at a loss as they were explaining the situation well. How are you going to rectify that I mean? How are you going to?

00:51:17.510 --> 00:51:35.070

Storvick, Richard (DOL)

Deal with the sensitivity of that cultural group, but yet follow the the right to control while it's you know, and and how are you going to stay consistent with that and that's where I think they came up with this form and and actually in the process of that when we reviewed it Pam.

00:51:35.130 --> 00:52:02.250

Storvick, Richard (DOL)

Uh identified that there is one quirky piece that maybe should be more clarified and and so they they agreed to even make a little bit more modification to this form just to make sure that everybody is fully informed when they enter into an agreement if it's it involves a a group that doesn't necessarily their their community doesn't look at death and dying the same way that our state law unnecessarily does so.

00:52:05.640 --> 00:52:06.100

David Ittner

Thank you.

00:52:06.660 --> 00:52:06.970

Storvick, Richard (DOL)

Yep.

00:52:09.020 --> 00:52:10.750

Rick Little (Guest)

Alright any other questions.

00:52:13.470 --> 00:52:13.750

Rick Little (Guest)

K.

00:52:14.860 --> 00:52:19.250

Rick Little (Guest)

It's been moved and seconded all those in favor say aye.

00:52:20.260 --> 00:52:20.690

Connie (Guest)

I.

00:52:20.920 --> 00:52:21.350

Pete Cameron (Guest)

I.

00:52:21.380 --> 00:52:21.870

Angie Ward

Right.

00:52:21.850 --> 00:52:22.220

David Ittner

Right.

00:52:24.030 --> 00:52:25.050

Rick Little (Guest)

Any opposed.

00:52:27.760 --> 00:52:29.050

Rick Little (Guest)

Any abstentions.

00:52:29.640 --> 00:52:30.090

Cameron Smock

Alright.

00:52:31.350 --> 00:52:31.660

Rick Little (Guest)

Yeah.

00:52:32.380 --> 00:52:33.000

Rick Little (Guest)

So it's

00:52:33.940 --> 00:52:37.110

Rick Little (Guest)

then moved alright thank you everybody.

00:52:37.910 --> 00:52:42.410

Rick Little (Guest)

It's good item 5 legal issues to deliberate deliberate.

00:52:44.880 --> 00:52:46.300

Storvick, Richard (DOL)

And we don't have any today.

00:52:46.490 --> 00:52:46.790

Rick Little (Guest)

K.

00:52:46.910 --> 00:52:47.220

Storvick, Richard (DOL)

Or.

00:52:47.940 --> 00:52:53.590

Rick Little (Guest)

Alright uh insects disciplinarian investigation items.

00:52:55.410 --> 00:52:56.310

Rick Little (Guest)

We have none.

00:52:57.750 --> 00:52:59.440

Rick Little (Guest)

And then 6.1.

00:52:58.870 --> 00:53:02.780

Storvick, Richard (DOL)

Here is just the typical report on uh where cases are at.

00:53:01.260 --> 00:53:01.510

Rick Little (Guest)

Yep.

00:53:04.650 --> 00:53:09.120

Storvick, Richard (DOL)

And this was through the end of January, so some things will have changed as of today.

00:53:12.290 --> 00:53:13.110

Rick Little (Guest)

Alright.

00:53:14.850 --> 00:53:15.540

Rick Little (Guest)

Thank you.

00:53:16.850 --> 00:53:20.800

Rick Little (Guest)

Item 7 Assistant Attorney General 's report Elizabeth.

00:53:20.340 --> 00:53:23.380

Storvick, Richard (DOL)

And Elizabeth was unable to join us today so.

00:53:22.670 --> 00:53:22.940

Rick Little (Guest)

Yeah.

00:53:24.160 --> 00:53:24.520

Storvick, Richard (DOL)

Yep.

00:53:24.970 --> 00:53:35.180

Rick Little (Guest)

Alright 8 committee task force records, it might want dominant care committee, Mister dinner.

00:53:36.560 --> 00:53:38.000

David Ittner

Alright, thank you.

00:53:39.490 --> 00:53:40.870

David Ittner

The Endowment Care Committee.

00:53:41.790 --> 00:53:52.660

David Ittner

Convened on January 6th of this year, attendees were board members. Cameron smock and David Ittner Department of licensing staff work Storvik Pam and Kimberly both there.

00:53:53.470 --> 00:54:19.600

David Ittner

The discussion centered around special withdrawals from an endowment care fund as a result of income distributions that that were not taken in prior periods. The Department of Licensing Department of licensing staff presented a history of board actions by way of past board meeting minutes showing that past practice was that the funeral and Cemetery Board had considered and approved requests for special distributions from an endowment care fund.

00:54:20.600 --> 00:54:29.880

David Ittner

Most recently was a request from a Cemetery organization to withdraw endowment income earned but not taken in the years 2013 to 2020.

00:54:30.860 --> 00:54:51.000

David Ittner

In the amount of \$26,809.00, the original request. It should be noted was for \$69,793.00. Pam

performed a thorough analysis and determined the correct amount subject to withdrawal being they took the \$26,000.00 number and the difference. There had to deal with management fees.

00:54:51.830 --> 00:54:52.340

David Ittner

Uh.

00:54:54.140 --> 00:55:18.510

David Ittner

Financial management fees associated with the fund itself, so there is no statute or rule, stating a time frame for which endowment care distributions must occur in Cameron brought up a good point in that the statute statutes. Do describe how proper distributions are calculated and that piece is very clear and if the calculations are accurate. A Cemetery authority can withdraw income earned from the endowment fund.

00:55:19.650 --> 00:55:34.030

David Ittner

This led to a discussion on how the audit processes are designed to review annual endowment care reports conduct regular audits and special audits, which would likely occur or or result if if an anomaly occurred such as a special distribution.

00:55:34.930 --> 00:55:46.200

David Ittner

Uh in in all of those situations at the Cemetery authority would have to provide the backup data to support a special distribution just as they would for regular distributions in in during scheduled auditor inspection.

00:55:47.390 --> 00:55:59.590

David Ittner

That's it was determined by the committee that board action is not needed to approve a special distribution relating to prior periods because, like I stated before there's not a statutory requirement to take income.

00:56:00.400 --> 00:56:02.930

David Ittner

Uh distributions in the period the income is earned.

00:56:03.560 --> 00:56:08.710

David Ittner

And number 2 the Department departmental audit processes and policy.

00:56:09.470 --> 00:56:13.690

David Ittner

Are sufficiently designed to review and determine the accuracy of endowment care distributions?

00:56:15.640 --> 00:56:19.870

David Ittner

And Cameron in Connie Please jump in if if this statement is.

00:56:19.920 --> 00:56:33.690

David Ittner

It's not accurate, but it I believe it is the recommendation of the committee that the licensing staff are empowered and have the authority to analyze approve or disapprove requests for special distributions from an endowment care funds without board approval.

00:56:35.620 --> 00:56:38.030

David Ittner

And then Lastly there was a discussion.

00:56:38.780 --> 00:56:58.180

David Ittner

That the Department staff would benefit by having the ability to phone a friend. If you will IE a board member to potentially run through scenarios or situations like this that might come up that are out of the ordinary taking into consideration that we don't want to compromise in investigation or?

00:56:59.750 --> 00:57:02.330

David Ittner

Maybe some sort of board action down the road.

00:57:03.800 --> 00:57:08.210

David Ittner

By way of of involving 2 many board members so.

00:57:09.070 --> 00:57:13.880

David Ittner

I'll I'll let I'll stop there and let Cameron or con if you have any comments please jump in.

00:57:15.630 --> 00:57:18.710

Cameron Smock

Yeah, but I thought you did a nice job recapping our discussion.

00:57:19.910 --> 00:57:37.290

Cameron Smock

The only thing I'll add to that last point is that you know, we, we talked about the potential of having a ad hoc audit committee so that if hammer staff in the course of their audit again encounters a unique situation.

00:57:37.940 --> 00:57:44.110

Cameron Smock

Uh instead of just having one board member to go to there would be kind of an ad hoc group of board members that could.

00:57:45.960 --> 00:57:50.930

Cameron Smock

It's just her with with that, so but other than that, maybe you're spot on with.

00:57:51.800 --> 00:57:52.570

Cameron Smock

Your recap.

00:57:54.890 --> 00:57:55.600

David Ittner

Great thank you.

00:57:56.450 --> 00:57:59.890

Rick Little (Guest)

The wonderful report. Thank you so much for that.

00:58:01.580 --> 00:58:02.050

Rick Little (Guest)

OK.

00:58:03.550 --> 00:58:06.700

Rick Little (Guest)

Item 9 a board staff report.

00:58:08.760 --> 00:58:09.310

Storvick, Richard (DOL)

Thank you Rick.

00:58:10.380 --> 00:58:17.460

Storvick, Richard (DOL)

A few things and and I think really following on the heels of Davids report, one of the things that I've been really pleased about.

00:58:17.740 --> 00:58:20.320

Storvick, Richard (DOL)

Come with a

00:58:21.640 --> 00:58:51.500

Storvick, Richard (DOL)

like it just just the work that that committee did kind of looking at some possibly longstanding things that we've done and and looking at do we really have authority? Do we have jurisdiction to? Do something or not. I think so. Often we continue to do? What we did yesterday because they did it the day before that, too right and so I think there's some places that we've started to look and they've been just some really healthy discussions around it and I think what that committee came up with was real positive I think.

00:58:51.580 --> 00:59:06.000

Storvick, Richard (DOL)

Lesson learned this last year when we dealt with the dayspring and Fitch revocations and recognize that we had some tools available to us through edr asked to help support actions, the board would take to be a little bit more successful.

00:59:06.430 --> 00:59:19.690

Storvick, Richard (DOL)

Uhm that ongoing work I I just really please in and I'm grateful for folks kind of questioning and asking and making sure that we, we have jurisdiction that we have the tools to pull off what we need to do.

00:59:19.740 --> 00:59:26.490

Storvick, Richard (DOL)

Do a couple things I'm program operations, one, I believe some of you may have.

00:59:26.620 --> 00:59:34.050

Storvick, Richard (DOL)

Uh end of terms coming up here in 2022 and and I just wanna make sure that if you do a.

00:59:34.660 --> 00:59:51.300

Storvick, Richard (DOL)

If you're eligible to have to be reappointed. Let's make sure to get on that and I think Kim and I will follow up and having discussions to make sure we can clearly identify if any of you fall. In that boat. Y'all do great work and if we can keep working to the bone that would be great we'd appreciate it so.

00:59:53.240 --> 00:59:59.920

Storvick, Richard (DOL)

Also regarding program operations, we've talked about several times that we've done a functional alignment.

01:00:00.140 --> 01:00:03.270

Storvick, Richard (DOL)

Uh and in that function alignment.

01:00:03.610 --> 01:00:24.240

Storvick, Richard (DOL)

Uh we've we've lost Pam kind of she she reports to somebody else, not to me. But as you can see Pam is here and Pam and I have hung out far too frequently in in recent weeks dealing with funeral Cemetery issues. And so I think we're finding a pathway where we can stay well connected with our staff.

01:00:24.700 --> 01:00:30.370

Storvick, Richard (DOL)

Uhm we just lost the person that's been writing charging documents.

01:00:30.440 --> 01:00:32.630

Storvick, Richard (DOL)

A man in the sense of.

01:00:32.680 --> 01:00:46.370

Storvick, Richard (DOL)

Of a Julie congressman, she just left the agency and so will be working with the group that Julie had moved to to make sure that we replace someone in continue to get the good services that we've had there.

01:00:46.860 --> 01:00:47.380

Storvick, Richard (DOL)

Uhm.

01:00:48.560 --> 01:00:58.250

Storvick, Richard (DOL)

Because it's up on the screen will point out as far as the program. You're active licensees. A grand total of 1848 licensees out there.

01:00:58.690 --> 01:01:03.810

Storvick, Richard (DOL)

Uh and uh we go to the next one.

01:01:04.440 --> 01:01:06.890

Storvick, Richard (DOL)

Uh some budget information.

01:01:07.830 --> 01:01:15.900

Storvick, Richard (DOL)

This is one thing that you can see that and maybe we'll go. I think the next page. There we go.

01:01:16.420 --> 01:01:17.020

Storvick, Richard (DOL)

Uhm.

01:01:18.640 --> 01:01:39.740

Storvick, Richard (DOL)

We're we're currently been running at a point that we've been burning through some of the fund balance and that's where there was a notice that recently went out indicating that we may need to do a fee adjustment will be closely monitoring and talking about what does that look like and and how does that look but the reason for it is you can see here?

01:01:41.520 --> 01:01:59.100

Storvick, Richard (DOL)

If projections is these are right now pan out this coming summer. Our fund balance will begin will be down to \$87,000.00, which wouldn't be enough to sustain us into the future. I do know that part of the conversations around that is looking at not only the.

01:02:00.690 --> 01:02:12.510

Storvick, Richard (DOL)

The revenues, but also the expenditures and and how those things are done in the past. The board doesn't have budgetary power or authority. But we've tried to engage the board.

01:02:13.970 --> 01:02:32.430

Storvick, Richard (DOL)

If we have to raise fees uh? How do how do we do it where where do those fee increases happen maybe waited a little more towards one fever since another and so I would anticipate those kind of conversations will bring in also anytime there's a fee increase.

01:02:33.000 --> 01:03:02.330

Storvick, Richard (DOL)

Uh it's like you have done the past couple years. You've done some rule changes the fees are set by rule. So there will be a filing of a CR 101. There will be a filing of a CR 102102. If you may recall is a point that we actually put something out that says here's the proposed rule and there's it's a public hearing then that would follow to take comments from all licensees or any public towards that.

01:03:03.730 --> 01:03:17.370

Storvick, Richard (DOL)

This review is actually part of an overall one uh looking at, I. I don't know if there's like 10 or 11 different specific programs that we've identified potential problems with fund balances.

01:03:17.460 --> 01:03:21.070

Storvick, Richard (DOL)

Uh so that'll be a conversation to come up.

01:03:24.280 --> 01:03:26.470

Pete Cameron (Guest)

Hey Rick This is Pete before we move on.

01:03:25.310 --> 01:03:25.680

Storvick, Richard (DOL)

Yep.

01:03:26.720 --> 01:03:38.150

Pete Cameron (Guest)

I'm and you may not have this information on here, but just looking at at the numbers here. It looks like revenues are fairly static, not much fluctuation there, but the expenditures seemed to have taken.

01:03:26.840 --> 01:03:27.220

Storvick, Richard (DOL)

Yep.

01:03:36.160 --> 01:03:36.560

Storvick, Richard (DOL)

Yes.

01:03:38.880 --> 01:03:49.750

Pete Cameron (Guest)

A little bit of a wild ride there from 780, 9000. Up to 1.1, 1,000,000, then dropped down to 7, 86,000, again do you have uh just uh?

01:03:41.180 --> 01:03:41.560

Storvick, Richard (DOL)

Yes.

01:03:47.040 --> 01:03:47.400

Storvick, Richard (DOL)

Yes.

01:03:50.710 --> 01:03:56.330

Pete Cameron (Guest)

Quick grasp on why that is so much more in a couple of years versus others.

01:03:56.980 --> 01:04:11.490

Storvick, Richard (DOL)

So Pete that's the exact question that I've been asking the Budget Office, asking for details around that both what has happened and what can we expect moving forward. I do anticipate that we'll see that up a portion of that was.

01:04:11.670 --> 01:04:22.180

Storvick, Richard (DOL)

A Polaris you may recall back 4 years ago, or whatever. They talked about can, we use fund balance is to support the development of Polaris.

01:04:23.190 --> 01:04:47.260

Storvick, Richard (DOL)

So I know certainly we dipped into reserves the the fund balance is for that purpose. But I have asked to get more clarity. When we're looking at this so how much was that error. There are other changes that have taken place so that we can you know I would hate for us to go out for a fee increase and and do it on erroneous information that we thought there was expenditures now that have gone away right.

01:04:47.970 --> 01:04:48.410

Storvick, Richard (DOL)

So.

01:04:50.480 --> 01:05:02.570

David Ittner

Rick this is Dave just one one more question there on the on the revenue side of things being that it has been consistent in my understanding is revenues and correct me if I'm wrong here based on.

01:05:03.180 --> 01:05:05.390

David Ittner

A case case volume.

01:05:06.320 --> 01:05:09.570

David Ittner

For like uppercase Phi essentially is that is that a fair statement.

01:05:10.000 --> 01:05:17.230

Storvick, Richard (DOL)

So where your revenue comes from. It's it's one of your individual license fee right or your Funeral Home where your Cemetery those things and.

01:05:17.520 --> 01:05:19.480

Storvick, Richard (DOL)

Uhm when we do the.

01:05:19.570 --> 01:05:40.990

Storvick, Richard (DOL)

Uh what is it at burial is at 1:00 rate and the like Cremation as add another rate. It's the collection of all those fees. That's primarily you know you, you have a few times you collect fees because there's a case that you issued a sanction and and somebody painted \$2000.00 fine or something like that.

01:05:30.720 --> 01:05:31.120

David Ittner

Right.

01:05:42.300 --> 01:06:05.510

Storvick, Richard (DOL)

Any of that revenue is is really kind of inconsequential and it it wouldn't be factored into this. This is pretty much your licensing fees across the board and I think you know when you look at the licensing base. It's been pretty consistent if anything? What we're seeing is an increase in deaths and so it may be that will start to see a bump.

01:06:06.260 --> 01:06:08.740

Storvick, Richard (DOL)

Uh from from that part of the revenue stream.

01:06:07.330 --> 01:06:07.790

David Ittner

Yeah.

01:06:08.260 --> 01:06:12.930

David Ittner

And that's where I was getting out there with the with the per dollar per case.

01:06:10.510 --> 01:06:10.780

Storvick, Richard (DOL)

Yep.

01:06:12.990 --> 01:06:14.500

David Ittner

This year.

01:06:13.320 --> 01:06:15.100

Storvick, Richard (DOL)

Yeah, right? Absolutely.

01:06:15.370 --> 01:06:20.350

David Ittner

We're looking forward with the 2021 numbers. I imagine that that revenue number is going to spike up a little bit.

01:06:20.940 --> 01:06:23.020

Storvick, Richard (DOL)

One would think it should write it makes sense.

01:06:22.560 --> 01:06:22.790

David Ittner

Yeah.

01:06:23.970 --> 01:06:29.850

Storvick, Richard (DOL)

I mean that that's kind of the early conversation around the pandemic that we're struggling with you know that's got to float through at some point.

01:06:24.300 --> 01:06:24.780

Cameron Smock

I would also.

01:06:30.190 --> 01:06:30.510

David Ittner

Yes.

01:06:31.430 --> 01:06:38.570

Cameron Smock

I would also think the new licensing fees associated with the 3 different methods of disposition that we implemented.

01:06:39.190 --> 01:06:42.460

Cameron Smock

Uh would also have a positive effect on revenue.

01:06:42.960 --> 01:06:57.090

Storvick, Richard (DOL)

And that's that's a good point, Cameron and I don't think I've mentioned that to the budget folks, but I'll bring that up have they accounted for that impact I? I don't know how much it impact it will be, but I certainly will raise that question.

01:06:59.780 --> 01:07:00.090

Rick Little (Guest)

Hey.

01:07:01.160 --> 01:07:07.520

Storvick, Richard (DOL)

So historically as you know, we've really tried to maintain fees at a pretty level basis, we spent years actually.

01:07:08.030 --> 01:07:37.690

Storvick, Richard (DOL)

Uh having suspended fees because we ran them both slightly lower level, and when we've committed to the Polaris project. We removed those suspensions and the hope was that that would sustain us pay for the project and and then just be able to stay level and that's what we need to really clearly understand that and that revenue and expenditure forecasts to see where we land but I I've got to thank over the coming weeks, and couple months.

01:07:37.900 --> 01:07:53.520

Storvick, Richard (DOL)

Will have some information coming out about it at any point if you see something and you have a question don't hesitate to check with us will always if we're sending out something to licensees that there's something going on with the the fees will try to always give you a heads up ahead of time.

01:07:53.950 --> 01:08:04.480

Storvick, Richard (DOL)

Uh it might just be that you get an email in the afternoon and and that evening. Something goes out on Listserv, but will try to make sure we keep you in the loop before we do anything.

01:08:05.140 --> 01:08:15.810

Storvick, Richard (DOL)

And any kind of questions like these asking about whether expenditure side or revenue side. Please keep shooting them because the better. We can get it right the better off everybody is going to be moving forward right.

01:08:16.820 --> 01:08:17.170

Rick Little (Guest)

Good.

01:08:18.210 --> 01:08:18.770

Storvick, Richard (DOL)

Uhm.

01:08:20.150 --> 01:08:24.340

Storvick, Richard (DOL)

So just a couple other things we were talking about the functional alignment.

01:08:26.420 --> 01:08:53.800

Storvick, Richard (DOL)

One of the things that I want to let you know is that I'm gonna functionally realign. I'm going to retire this year. And so my last my last day of working at deal well will be on August 12th so the last possible board meeting, I can attend, with the boards that I support is the funeral and Cemetery port on August second so I'm grateful that I can go up with the splash with all of y'all.

01:08:54.460 --> 01:08:54.810

Rick Little (Guest)

Yeah.

01:08:54.770 --> 01:09:05.040

Storvick, Richard (DOL)

My Fischel Retirement Day will actually be October first. I plan to use up my vacation at the end of my life working for the state so I'm looking forward to that.

01:09:05.660 --> 01:09:15.770

Storvick, Richard (DOL)

But one of the things that does to us to is within our functional line meant that you know they've reduced this to 4 people officially it's it's Deb and myself and Kim and Sheree.

01:09:16.330 --> 01:09:27.750

Storvick, Richard (DOL)

Uhm having just the real direct support directly of the boards and then we have access to Pam. We have access to other investigators and folks in the legal realm and and stuff.

01:09:29.170 --> 01:09:40.650

Storvick, Richard (DOL)

And in recent conversations, I'm anticipating that they're going to allow us to expand out to probably 5 or 6 people and so as we transitioned me going away and some other folks coming in.

01:09:41.000 --> 01:10:00.520

Storvick, Richard (DOL)

Uh I will keep you apprised but part of our hope, but Deb and I've been involved in some conversations where we think that we'll be able to get some positions where you'll have a boardley that's totally dedicated to just like 3 boards, so you'd have somebody who's supporting you plus 2 other boards.

01:10:02.010 --> 01:10:13.850

Storvick, Richard (DOL)

And and that would be it and then you would still have dev as assistant administrator and and the new administrator. But it's been an absolute joy working with all your all but.

01:10:13.900 --> 01:10:18.530

Storvick, Richard (DOL)

To uh come August, they, I guess I won't do that anymore.

01:10:18.980 --> 01:10:24.230

Rick Little (Guest)

So it has been enjoying it sounds like from what you're saying is gonna take more than just one person to replace you.

01:10:24.600 --> 01:10:34.070

Storvick, Richard (DOL)

No, you know, I don't think that that's actually very accurate. But I but, I I think one of the things in and as staff. We've talked about, we've seen a slow.

01:10:34.360 --> 01:10:50.250

Storvick, Richard (DOL)

Uhm kind of drop in our numbers of staff supporting our boards and we're hoping to bolster some of that back end, you know all you most of you probably remember Jill Short, who work directly with our investigators and we've been without that position for a couple years right.

01:10:51.360 --> 01:11:22.210

Storvick, Richard (DOL)

And so my hope is in this function alignment. We're able to really fill in those gaps and one of the things I would ask all of you and I've asked all the staff that were with us. Up until 2:00 months ago. If you see

gaps you see, things happening where you're not getting the support and services. You need to raise a hand and and and make some noise to make sure that you're properly supported as a case manager. You should always be able to have questions answered and somebody helping you navigate through that space if.

01:11:22.270 --> 01:11:32.870

Storvick, Richard (DOL)

You're going to a national conference. We need to make sure we always have any supported in doing and hopefully one of these days? What you'll see is you'll find is supporting you like meeting in person someplace right.

01:11:33.170 --> 01:11:37.470

Storvick, Richard (DOL)

Uh or or at least having that kind of option so.

01:11:33.580 --> 01:11:34.270

Rick Little (Guest)

We could.

01:11:38.330 --> 01:11:38.690

Storvick, Richard (DOL)

But.

01:11:39.510 --> 01:11:40.320

Storvick, Richard (DOL)

No this is.

01:11:41.900 --> 01:12:12.220

Storvick, Richard (DOL)

You know my 9 years, the the there's no doubt I've learned more about the world of the death care industry than anything else, I mean. This this was a world of absolute mystery to me and and much of it still is, but I greatly admire the work you all do and our licensees do it. It's really important place in our society that you step into and done with a lot of compassion and care and just very, very impressed so I thank you for that.

01:12:12.980 --> 01:12:13.520

Rick Little (Guest)

Thank you.

01:12:15.360 --> 01:12:26.030

Storvick, Richard (DOL)

The last thing that I wanted to mention and it's a Department of licensing thing and since we've talked about budget and Polaris if you're not aware of it are a Polaris system is down right now.

01:12:27.270 --> 01:12:42.060

Storvick, Richard (DOL)

And so if you have somebody who goes online to try to renew they can't do that. As of today and I know

that they're working to get that back up and running if you have any questions along the way don't hesitate to reach out to us.

01:12:42.990 --> 01:13:11.960

Storvick, Richard (DOL)

As at this point, all we know for certain is there's there's a problem and they're working to get it fixed and if anybody were to run into a problem like their license expired today, so they decided today would be a good day to go online and renew and now all of a sudden, they can't we will certainly address those issues on a case by case basis, so that if if that happens, because of our problem will make sure that that's taken care of as we move forward.

01:13:13.790 --> 01:13:24.340

Rick Little (Guest)

How are you? How are things going with the extensions of the interns with the 3 because of kovid? Is there there's there's been quite a few people have done that.

01:13:25.390 --> 01:13:33.280

Storvick, Richard (DOL)

You know that that's a good question. And I don't Jeannie are you still online. Do do you have a handle like I know I've seen a few of those come through but?

01:13:25.550 --> 01:13:25.870

Rick Little (Guest)

Or do

01:13:34.270 --> 01:13:35.770

Todd, Jeanne (DOL)

Yes, there's been quite a few.

01:13:37.020 --> 01:13:39.450

Todd, Jeanne (DOL)

And they've been extended.

01:13:41.520 --> 01:13:50.350

Storvick, Richard (DOL)

And Jeannie you've been able to handle that quite well and I know Julie has been looped into that. At times, but it seems like it's been a fairly smooth process for you is that right.

01:13:52.780 --> 01:13:59.660

Todd, Jeanne (DOL)

Yes, once I get confirmation from a you know get the authority to grant extension.

01:13:55.560 --> 01:13:55.820

Storvick, Richard (DOL)

Right.

01:13:59.960 --> 01:14:00.440

Storvick, Richard (DOL)

Perfect.

01:14:03.810 --> 01:14:04.290

Rick Little (Guest)

OK.

01:14:04.870 --> 01:14:17.200

Storvick, Richard (DOL)

And that's kind of one of these lingering things of the pandemic. Rick that you. You know you mentioned. We talked earlier. We've had some specific things come up, but this is something that yeah has kind of filtered a little bit throughout the entire pandemic, so far.

01:14:17.730 --> 01:14:21.890

Rick Little (Guest)

Yeah, and the local knows how long that's gonna be going on, but

01:14:21.940 --> 01:14:22.220

Rick Little (Guest)

the

01:14:22.530 --> 01:14:23.010

Storvick, Richard (DOL)

Great.

01:14:23.990 --> 01:14:25.640

Rick Little (Guest)

with that, yeah, it's

01:14:25.030 --> 01:14:37.670

Pete Cameron (Guest)

Hey this is this is Pete can I uh as long as Genie still on? Can I ask a quick question to you earlier had put up in numbers of active license seat count as of January 12th and.

01:14:38.040 --> 01:14:45.720

Pete Cameron (Guest)

I'm just looking at the number of active funeral directors in Washington, right now or at 5:29.

01:14:44.770 --> 01:14:45.060

Storvick, Richard (DOL)

Sure.

01:14:46.330 --> 01:14:59.130

Pete Cameron (Guest)

I'm all I'm hearing basically on the street is an active lack of license film directors. Yeah, a lot of places are having a hard time being able to find licensees to hire.

01:14:59.290 --> 01:15:17.230

Pete Cameron (Guest)

Uh Jeannie do you have a kind of historical not number on that as to where that number usually is 'cause it seems like we're just in the middle of a shortage. I don't know if it's it's completely pandemic related or not, but a lot of folks cannot find film directors to hire.

01:15:19.480 --> 01:15:25.160

Todd, Jeanne (DOL)

We don't normally handle that as far as recommending they usually go out to the.

01:15:25.470 --> 01:15:28.990

Todd, Jeanne (DOL)

Uhm Washington State Funeral Directors Association.

01:15:29.600 --> 01:15:33.900

Pete Cameron (Guest)

But no I just I'm sorry. I just meant the total number of licensed film directors currently.

01:15:32.400 --> 01:15:32.930

Todd, Jeanne (DOL)

Oh.

01:15:35.520 --> 01:15:37.480

Pete Cameron (Guest)

Is that higher than normal or lower?

01:15:39.000 --> 01:15:41.450

Todd, Jeanne (DOL)

You know, I don't do the stats so.

01:15:42.380 --> 01:15:43.650

Todd, Jeanne (DOL)

Sorry UM.

01:15:42.820 --> 01:16:06.490

Storvick, Richard (DOL)

So so maybe I'll loop in here, Darla if you're on the line. Do would we have at a future point inability to like pull up historical data is there anyway, just in normal if everything was operating that you could say like how many were active On this date a year ago, 23 years ago and my first guest is I don't think that we do have a capability it would you know?

01:16:11.690 --> 01:16:20.620

Storvick, Richard (DOL)

Or maybe Darla's, not part of our like we'll look into that Pete and if there's a way that we've got that we could pull something up there would be a little bit fascinating to see.

01:16:20.670 --> 01:16:34.740

Storvick, Richard (DOL)

Uh it is it a matter of where businesses at and it's just business has picked up so much that it feels real short or as their combination of that as well as less licensees. Today, those type of things, it's an interesting question.

01:16:36.310 --> 01:16:38.840

Pete Cameron (Guest)

Right OK, yeah, been should know sometime.

01:16:39.370 --> 01:16:39.770

Storvick, Richard (DOL)

Yep.

01:16:41.280 --> 01:16:41.610

Rick Little (Guest)

OK.

01:16:42.430 --> 01:16:43.000

Storvick, Richard (DOL)

That's it.

01:16:43.670 --> 01:16:47.240

Rick Little (Guest)

OK, a 10.3 agenda for the next meeting.

01:16:49.130 --> 01:16:49.740

Rick Little (Guest)

Items.

01:16:49.480 --> 01:16:54.210

Hall, Kimberly (DOL)

We Uh Yeah, 10.2 action items and.

01:16:52.450 --> 01:16:52.750

Rick Little (Guest)

There.

01:16:53.480 --> 01:16:54.640

Rick Little (Guest)

Oh actually I'm sorry.

01:16:55.260 --> 01:16:59.720

Hall, Kimberly (DOL)

It's OK, I believe Pete just gave us one maybe report out.

01:16:56.160 --> 01:16:56.510

Rick Little (Guest)

Yep.

01:16:58.320 --> 01:16:58.620

Rick Little (Guest)

Yep.

01:17:01.550 --> 01:17:02.720

Hall, Kimberly (DOL)

Old numbers.

01:17:03.080 --> 01:17:03.450

Rick Little (Guest)

K.

01:17:03.440 --> 01:17:10.900

Hall, Kimberly (DOL)

And then 10.2 agenda items see only thing that I was able to capture was a report out from the conference.

01:17:11.510 --> 01:17:12.040

Rick Little (Guest)

Right.

01:17:14.900 --> 01:17:19.630

Rick Little (Guest)

And maybe by then we could have a report of the other committee that we talked about.

01:17:20.050 --> 01:17:21.510

Rick Little (Guest)

I'm going to be good.

01:17:26.040 --> 01:17:26.590

Rick Little (Guest)

OK.

01:17:28.280 --> 01:17:32.920

Rick Little (Guest)

Uhm Adam 11 public comment opportunity.

01:17:35.160 --> 01:17:39.390

Rick Little (Guest)

This is an opportunity for is a bird to receive comments from the public.

01:17:39.440 --> 01:17:44.210

Rick Little (Guest)

Yeah, individual comments will be limited to 3 minutes each.

01:17:45.050 --> 01:17:58.560

Rick Little (Guest)

If you would like to make a comment please. Unmute your line. State your name and share your comments to the board as a reminder, please mute your line once you have finished.

01:18:00.840 --> 01:18:02.010

Rick Little (Guest)

Do you have any comments?

01:18:06.070 --> 01:18:07.160

Julie Seitz (Guest)

I have a comment.

01:18:09.920 --> 01:18:10.410

Rick Little (Guest)

OK.

01:18:11.720 --> 01:18:13.260

Rick Little (Guest)

Put this in state your name.

01:18:13.790 --> 01:18:19.430

Julie Seitz (Guest)

My name is Julie sites. I wasn't sure if my audio was working or if anybody else was speaking.

01:18:21.980 --> 01:18:29.240

Julie Seitz (Guest)

I'd like to present comment and I wanted to follow up on.

01:18:30.130 --> 01:19:00.460

Julie Seitz (Guest)

Last year, a myself and some others who are patrons of a Cemetery in King County and who are residents adjacent to the Cemetery took our concern to representative Tina Orwall and representative Tina Orwall, who is over Legislative District 33 and then has had 3 meetings with the state would be with.

01:19:00.510 --> 01:19:31.120

Julie Seitz (Guest)

Representative Orca and Senator Karen Keiser and then I have a copy of the minutes from the November 29th meeting. The 3rd meeting and I wanted to thank the Department of licensing and those that had ended the Department of archaeology and historic preservation was there. There were 10 people there at Elizabeth Lagerberg and Sandra Adfs were represented. Attorney general and I I.

01:19:12.100 --> 01:19:12.530

Rick Little (Guest)

This.

01:19:32.220 --> 01:19:49.270

Julie Seitz (Guest)

See from the Minnesota lot was discussed and that uh survey was decided on to go forward with and I just anticipate this is going to take awhile and I just wanted to see what?

01:19:50.990 --> 01:20:00.560

Julie Seitz (Guest)

Do you wells interest was in attending and and what you're hoping to achieve?

01:20:02.280 --> 01:20:03.310

Julie Seitz (Guest)

From this thank you.

01:20:04.580 --> 01:20:05.000

Rick Little (Guest)

Thank you.

01:20:07.530 --> 01:20:08.800

Rick Little (Guest)

Any other comments.

01:20:12.610 --> 01:20:43.470

Storvick, Richard (DOL)

And Rick if I may I'll just provide a slight feedback to miss sites. I think David Hittner and I were both in attendance. At that meeting in our understanding is that it's moving forward in the legislative realm, and we also had. I believe people from the policy and legislation group at DLL participating. Bo is there and we've asked to make sure that we stay engaged and informed.

01:20:43.800 --> 01:21:02.530

Storvick, Richard (DOL)

The process as it moves forward so at this point we're waiting to hear back from the legislative folks where we can be engaged in touch base and I think David also passed along some connections to like the Cemetery Association. Industry folks for them to make those connections there as well so.

01:21:04.960 --> 01:21:05.610

Julie Seitz (Guest)

Thank you.

01:21:12.890 --> 01:21:15.320

Rick Little (Guest)

Anyone else would like to make a comment at this time.

01:21:22.390 --> 01:21:23.750

Rick Little (Guest)

You didn't put it here.

01:21:32.650 --> 01:21:33.180

Rick Little (Guest)

OK.

01:21:34.950 --> 01:21:36.340

Rick Little (Guest)

Uh 12.

01:21:37.420 --> 01:21:38.310

Rick Little (Guest)

Adjournment.

01:21:40.970 --> 01:21:48.150

Rick Little (Guest)

This meeting is now adjourned and it is, is a time is 1122.

01:21:49.290 --> 01:21:50.650

Rick Little (Guest)

Thank you all for attending.