

00:00:00.000 --> 00:00:14.140

Kevin (Guest)

With the Washington state home inspection licensing board and we take this moment to welcome everyone and declare this board meeting in order. Today's Thursday, March 10th 2022, it's 10:00 AM.

00:00:15.180 --> 00:00:27.710

Kevin (Guest)

And I do want to mention that we will have time for public comment if we have any visitors from the public arena. I will do that later in the meeting, I would ask everyone that's participating today to keep their.

00:00:28.830 --> 00:00:38.620

Kevin (Guest)

Uh devices on mute if they're not speaking and a reminder for the board members that if you have a comment to make please lead with your name.

00:00:39.550 --> 00:00:45.700

Kevin (Guest)

And with that, we'll move on to introductions. Kim would you call the roll for the board members and staff please?

00:00:46.970 --> 00:00:48.920

Hall, Kimberly (DOL)

Yes, thank you so first Kevin.

00:00:49.690 --> 00:00:50.390

Kevin (Guest)

I am here.

00:00:51.130 --> 00:00:51.820

Hall, Kimberly (DOL)

Jordan.

00:00:52.440 --> 00:00:53.440

Jordan Howard Inspect NW (Guest)

Present yes.

00:00:53.960 --> 00:00:54.550

Hall, Kimberly (DOL)

John.

00:00:55.570 --> 00:00:56.020

Jon Ashlock

Present.

00:00:57.170 --> 00:00:57.750

Hall, Kimberly (DOL)

Greg.

00:00:58.610 --> 00:00:59.160

Greg Madsen

Present.

00:00:59.920 --> 00:01:01.850

Hall, Kimberly (DOL)

Man has Don joined us.

00:01:04.180 --> 00:01:04.910

Hall, Kimberly (DOL)

OK, so.

00:01:04.250 --> 00:01:07.130

Allen-Ba, Debra (DOL)

Yes, done just done just came in Kim.

00:01:07.080 --> 00:01:10.410

Hall, Kimberly (DOL)

OK, perfect and then I'll move to staff Deb.

00:01:10.260 --> 00:01:10.810

Greg Madsen

Deb.

00:01:11.970 --> 00:01:12.270

Hall, Kimberly (DOL)

Yeah.

00:01:12.060 --> 00:01:13.670

Allen-Ba, Debra (DOL)

I'm here present.

00:01:13.410 --> 00:01:13.890

Hall, Kimberly (DOL)

Lana.

00:01:16.550 --> 00:01:17.360

Hall, Kimberly (DOL)

So hydrating.

00:01:16.990 --> 00:01:17.540

Price, Lona (DOL)

I'm here.

00:01:18.060 --> 00:01:19.080

Hall, Kimberly (DOL)

Thank you Rick.

00:01:20.280 --> 00:01:20.780

Storvick, Richard (DOL)

Here.

00:01:21.440 --> 00:01:22.090

Hall, Kimberly (DOL)

George.

00:01:22.780 --> 00:01:23.600

Hall, Kimberly (DOL)

I'm sorry Michael.

00:01:25.060 --> 00:01:25.400

George, Michael (DOL)

Here.

00:01:26.100 --> 00:01:26.590

Hall, Kimberly (DOL)

Tim.

00:01:27.150 --> 00:01:27.530

Allen, Tim (DOL)

Here.

00:01:28.370 --> 00:01:28.920

Hall, Kimberly (DOL)

Darla.

00:01:30.490 --> 00:01:30.930

Gehrke, Darla (DOL)

Here.

00:01:31.520 --> 00:01:32.770

Hall, Kimberly (DOL)

And did I miss anybody.

00:01:34.740 --> 00:01:35.080

Hall, Kimberly (DOL)

Yeah.

00:01:35.980 --> 00:01:37.340

Hall, Kimberly (DOL)

OK, back to you.

00:01:36.780 --> 00:01:43.910

Kevin (Guest)

Alrighty, thank you. Let's take a moment to review the agenda for today's meeting and.

00:01:45.590 --> 00:01:46.590

Kevin (Guest)

If there's a

00:01:47.560 --> 00:01:53.120

Kevin (Guest)

looks like it's just a short one today. I'm going to ask for a motion for approval.

00:01:54.770 --> 00:01:58.320

Greg Madsen

I'd make a motion if the agenda be approved as listed.

00:01:58.780 --> 00:02:00.540

Kevin (Guest)

Thank you Greg and a second please.

00:01:59.740 --> 00:02:00.550

Greg Madsen

Current medical.

00:02:02.960 --> 00:02:03.790

Kevin (Guest)

I get a second.

00:02:03.110 --> 00:02:06.500

Jordan Howard Inspect NW (Guest)

Jordan Jordan Howard inspect northwest I second, the motion.

00:02:06.740 --> 00:02:11.000

Kevin (Guest)

Alright any discussion with anyone with the agenda and hearing none.

00:02:13.080 --> 00:02:14.820

Kevin (Guest)

The motion is passed.

00:02:14.880 --> 00:02:15.520

Kevin (Guest)

Uhm.

00:02:16.770 --> 00:02:25.530

Kevin (Guest)

We have in our board packet are meeting minutes from December second again take a moment to review your meeting minutes.

00:02:31.750 --> 00:02:34.420

Kevin (Guest)

Is there a motion from the board to approve?

00:02:36.180 --> 00:02:39.570

Greg Madsen

I make a motion that the ministry approved as written.

00:02:40.050 --> 00:02:41.360

Kevin (Guest)

Yeah, the second please.

00:02:41.580 --> 00:02:44.380

Jordan Howard Inspect NW (Guest)

Jordan Howard inspect northwest I second, the motion.

00:02:45.280 --> 00:02:46.970

Kevin (Guest)

I need discussion anyone.

00:02:49.000 --> 00:02:54.900

Kevin (Guest)

OK, the motion passes, we're going to move into.

00:02:56.120 --> 00:03:02.020

Kevin (Guest)

New business and I'm going to turn it over to Deb for our new business portion of the meeting.

00:03:06.680 --> 00:03:11.190

Allen-Ba, Debra (DOL)

OK, thank you Kevin and in terms of.

00:03:12.040 --> 00:03:14.010

Allen-Ba, Debra (DOL)

New business let's see.

00:03:21.710 --> 00:03:26.560

Allen-Ba, Debra (DOL)

I don't believe that we have any new business to discuss with the.

00:03:27.720 --> 00:03:29.230

Allen-Ba, Debra (DOL)

Can you go back to the agenda?

00:03:30.100 --> 00:03:30.440

Allen-Ba, Debra (DOL)

Him.

00:03:33.260 --> 00:03:34.360

Allen-Ba, Debra (DOL)

Oh, OK, thank you.

00:03:33.950 --> 00:03:37.490

Hall, Kimberly (DOL)

Hey do, we have communication first 1.4?

00:03:38.020 --> 00:03:49.950

Allen-Ba, Debra (DOL)

Yeah, so we have uh so let's start with the 1.4 communication and the board has not received any communication so we have nothing to report on the 1.4.

00:03:50.710 --> 00:03:51.150

Allen-Ba, Debra (DOL)

Uhm.

00:03:51.870 --> 00:04:21.810

Allen-Ba, Debra (DOL)

Under new business 2.21 thing I'd like to point out to the board is that as we've continued to refine our alignment and start to make some changes you will notice that there are some formatting changes to your agenda and to the the minutes as you're getting them. So I just wanted to call your attention to that that is within alignment or or other boards and commissions.

00:04:23.970 --> 00:04:26.040

Allen-Ba, Debra (DOL)

We're getting some feedback it looks like Gray.

00:04:31.090 --> 00:04:32.390

Allen-Ba, Debra (DOL)

Are you uh? Thank you Greg?

00:04:34.740 --> 00:04:52.720

Allen-Ba, Debra (DOL)

So that was the first one, and one of the areas that we will include on every one of our agendas will be any communications so you may see that we have nothing to report and will tell you that. But if there are any communications that we received will make sure to share that with the board and have any discussions necessary.

00:04:54.280 --> 00:04:55.960

Allen-Ba, Debra (DOL)

OK, on to 2.1.

00:04:56.740 --> 00:05:01.560

Allen-Ba, Debra (DOL)

So I'm I'm happy to report that we have reappointed.

00:05:01.610 --> 00:05:18.290

Allen-Ba, Debra (DOL)

Which uh Christine Messick and Jonathan come to the board so they will both be serving another term so congratulations thank you. John Jonathan and Christine for stepping up in opting to do a second term.

00:05:18.810 --> 00:05:19.510

Kevin (Guest)

Thank you guys.

00:05:19.140 --> 00:05:23.340

Jon Ashlock

No problem Sir John find by the way Jonathan is, when my wife or my mom 's mad at me.

00:05:24.220 --> 00:05:24.790

Allen-Ba, Debra (DOL)

OK thanks.

00:05:24.300 --> 00:05:24.710

Kevin (Guest)

Ha.

00:05:28.630 --> 00:05:31.810

Allen-Ba, Debra (DOL)

We we don't want to get mad at you so we'll keep it to John UM.

00:05:32.100 --> 00:05:32.680

Jon Ashlock

Thanks.

00:05:33.310 --> 00:05:40.870

Allen-Ba, Debra (DOL)

We are still one position vacant and at this time, we

00:05:43.550 --> 00:05:59.850

Allen-Ba, Debra (DOL)

how do I put this with the functional realignment that we have done we do not have the capacity to start a recruitment currently our goal is that before June. We will have that completed but that is that's aspirational.

00:06:00.630 --> 00:06:14.060

Allen-Ba, Debra (DOL)

So we will see how far we can get but as always come when we get ready to go call for any candidates will make sure to reach out to the industry will let you know as we're moving forward.

00:06:15.630 --> 00:06:29.040

Allen-Ba, Debra (DOL)

But at this time, we don't have capacity within our little boards and commissions unit to do any recruitments. We unfortunately lost a lot of our board and Commission members during.

00:06:30.050 --> 00:06:53.570

Allen-Ba, Debra (DOL)

The the 2 years with the pandemic and then the the governor 's proclamation. We had some other members that decided not to continue on their board, so we've got a lot of recruitment across all of our

boards and commissions that need to happen. So this frank position doesn't impede our ability to do board work at this time, so we'll be putting that on hold.

00:06:55.460 --> 00:06:57.710

Allen-Ba, Debra (DOL)

Is there any questions from the board?

00:07:03.360 --> 00:07:15.390

Kevin (Guest)

No, I don't have any. I don't know if anyone else does. But yeah, I understand that we can operate with a quorum or better until resources become available to begin the recruitment process.

00:07:16.020 --> 00:07:19.600

Allen-Ba, Debra (DOL)

K thank you. That's all I have for new business at this time.

00:07:20.990 --> 00:07:27.150

Kevin (Guest)

OK let's move on to the next item, which is old business debit or action item list.

00:07:29.790 --> 00:07:32.730

Allen-Ba, Debra (DOL)

OK and for the action items a we have.

00:07:33.610 --> 00:07:36.370

Allen-Ba, Debra (DOL)

Either Kim would you like to present this or would you like me to go ahead?

00:07:39.150 --> 00:08:04.510

Hall, Kimberly (DOL)

Uh my account so the older action items from June just set up changing business practice for meeting and we are in process of doing that and the educations that subcommittee to review the rubric of. We have it assigned but we are that's impending we haven't been able to move forward with it.

00:08:05.770 --> 00:08:11.350

Hall, Kimberly (DOL)

And then set up the Aesopi Task Force workgroup meeting that I was also.

00:08:12.390 --> 00:08:15.480

Hall, Kimberly (DOL)

And we're processing try and get these committees going.

00:08:16.220 --> 00:08:21.290

Hall, Kimberly (DOL)

I meant the fee increase information, I believe dub is working on that.

00:08:21.340 --> 00:08:23.330

Hall, Kimberly (DOL)

Notes is that correct.



00:08:23.640 --> 00:08:33.140

Allen-Ba, Debra (DOL)

Yeah, unfortunately, we are understaffed right now in our Budget Office. And so we have just completed hiring for a new budget officer.

00:08:27.070 --> 00:08:27.440

Hall, Kimberly (DOL)

Hopefully.

00:08:28.380 --> 00:08:28.680

Hall, Kimberly (DOL)

You.

00:08:33.770 --> 00:08:46.290

Allen-Ba, Debra (DOL)

So I'm hoping that by we're going to push that forward to the next June meeting where we can have our new budget officer. Hopefully come and talk to us about those and some of those projections on fee increases.

00:08:47.500 --> 00:08:53.140

Allen-Ba, Debra (DOL)

So still waiting for clarification reached out a number of times, but unfortunately with that position vacant.

00:08:53.600 --> 00:08:56.340

Allen-Ba, Debra (DOL)

Uh we were not able to get clear information now.

00:08:57.760 --> 00:09:09.600

Hall, Kimberly (DOL)

Thank you and then the last one was just to set up and send out the calendar invites for this year, 2022 and that should have been done so, if you didn't receive those from me. Let me know, and I will resend them.

00:09:12.260 --> 00:09:25.980

Allen-Ba, Debra (DOL)

For the first action item can, we go back a little bit came before you move off for the changing business practice. I sent out an email recently with the most recent updates to our wack changes.

00:09:27.850 --> 00:09:29.760

Allen-Ba, Debra (DOL)

And I believe Kim you were.

00:09:30.040 --> 00:09:35.160

Allen-Ba, Debra (DOL)

He's sent out asking for availability in the next few months, coming up.

00:09:36.630 --> 00:09:40.710

Hall, Kimberly (DOL)

Yes, that's correct it should be and believe it's scheduled.

00:09:38.180 --> 00:09:38.440

Allen-Ba, Debra (DOL)

Yeah.

00:09:41.040 --> 00:09:41.860

Kevin (Guest)

21st.

00:09:41.880 --> 00:09:42.800

Jordan Howard Inspect NW (Guest)

21st.

00:09:41.910 --> 00:09:44.950

Hall, Kimberly (DOL)

Yeah, as in say that March 21st is the way the date.

00:09:44.000 --> 00:09:44.910

Allen-Ba, Debra (DOL)

March 21st.

00:09:45.570 --> 00:09:55.650

Allen-Ba, Debra (DOL)

OK so then we'll have we'll have something to report out for the June meeting. So we'll we'll highlight that and will bring back to the June meeting what?

00:09:57.130 --> 00:09:58.970

Allen-Ba, Debra (DOL)

The the fruition of that meeting.

00:09:59.760 --> 00:10:09.100

Kevin (Guest)

Yeah, on that subject those of you on the changing business practice committee with myself. I want to make sure that you take a moment and review the?

00:10:09.980 --> 00:10:15.390

Kevin (Guest)

The attached documents that Kim distributed prior to the meeting would like to be able to.

00:10:16.100 --> 00:10:21.480

Kevin (Guest)

Uhm make some progress in our subcommittee meeting on the 21st.

00:10:27.670 --> 00:10:30.660

Kevin (Guest)

So anything else on a whole business step.

00:10:31.320 --> 00:10:33.130

Allen-Ba, Debra (DOL)

I have nothing else on their own business.

00:10:33.640 --> 00:10:37.880

Kevin (Guest)

Anything from the board on the items that that are up on the screen there.

00:10:43.630 --> 00:10:44.080

Kevin (Guest)

Uh.

00:10:45.590 --> 00:10:48.770

Kevin (Guest)

Deb the 3rd item, the task force.

00:10:50.350 --> 00:11:07.420

Kevin (Guest)

I know we've talked about this, but is this kind of pending the outcome of the subcommittee work and what comes out of that or what where where are we on the task force as far as an integral part of the eventual review of the Esso peas?

00:11:09.040 --> 00:11:11.990

Allen-Ba, Debra (DOL)

Well, that's a good question Kevin UM.

00:11:12.850 --> 00:11:39.370

Allen-Ba, Debra (DOL)

Now it's been since August of 2018 since that task force actually got together. That's been quite awhile. I know we've made a number of changes since their proposed you know changes. So it may be something that if there's still ability and interest. We may wanna send out a final version or we may decide to to opt out that it's been so long, I do know that.

00:11:41.530 --> 00:11:58.510

Allen-Ba, Debra (DOL)

I I've had a few of the members from that task force ask where we're at with the process. So there is still interest in it, you know, obviously they were willing to contribute their time and energy to this so I I think that's a board decision whether or not, it seems.

00:11:59.950 --> 00:12:07.270

Allen-Ba, Debra (DOL)

Worth our time to go ahead and try and do one more work group with that, or just to move forward with the recommended changes.

00:12:07.770 --> 00:12:18.220

Kevin (Guest)

OK, well well as I mentioned of the The Subcommittee can review. All that with documents and we can kind of see how that discussion goes on the 21st.

00:12:18.690 --> 00:12:23.110

Allen-Ba, Debra (DOL)

Perfect so we'll we'll bring that decision can decide at that time.

00:12:23.500 --> 00:12:23.950

Kevin (Guest)

OK.

00:12:25.520 --> 00:12:35.230

Kevin (Guest)

Then we're going to move on to the number 4 item on our agenda. I don't believe we have any committee reports but dev is there anything to report on that item.

00:12:36.080 --> 00:12:41.420

Kevin (Guest)

Other than the fact that we've got a a change in business practices, meeting on the 21st.

00:12:36.380 --> 00:12:36.690

Allen-Ba, Debra (DOL)

I.

00:12:41.760 --> 00:12:44.140

Allen-Ba, Debra (DOL)

That's the only thing we have to report at this time Kevin.

00:12:44.450 --> 00:12:44.980

Kevin (Guest)

OK.

00:12:46.250 --> 00:12:48.430

Kevin (Guest)

Uh number 5 is our licensing reports.

00:12:53.820 --> 00:12:54.590

Allen-Ba, Debra (DOL)

So for

00:12:54.120 --> 00:12:55.660

Kevin (Guest)

This years, yeah, go ahead.

00:12:55.230 --> 00:13:13.890

Allen-Ba, Debra (DOL)

yeah for our licensing reports as well. Oh, good thank you. Kim so we have Darla, who is part of our boards and commissions staff who pulls some wonderful statistics. So you're going to notice that our reports are going to look a little different than they have in the past again.

00:13:14.540 --> 00:13:27.780

Allen-Ba, Debra (DOL)

But she's been able to pull some information that's a little different than what we've looked at in the past and one of those is she pulls licensing data by age classification.

00:13:28.950 --> 00:13:36.760

Allen-Ba, Debra (DOL)

So as you're going through what we have noticed in a trend in all of our licensing types is that.

00:13:37.350 --> 00:13:44.910

Allen-Ba, Debra (DOL)

Our licensees or are all hitting a bracket between 55 and 64 were they may actually think about retirement.

00:13:45.720 --> 00:13:46.310

Allen-Ba, Debra (DOL)

Uhm.

00:13:47.190 --> 00:13:56.600

Allen-Ba, Debra (DOL)

And we're not seeing as many coming in to the profession as we were seeing with the possibility of going out of the profession.

00:13:58.120 --> 00:14:08.080

Allen-Ba, Debra (DOL)

So this is you know in our board and Commission discussions and other and other programs. This is going to be an area of concern in the next few years.

00:14:08.130 --> 00:14:17.100

Allen-Ba, Debra (DOL)

Press on how to recruit and retain and train new licensees that are wanting to get into that field so.

00:14:18.000 --> 00:14:26.390

Allen-Ba, Debra (DOL)

It's an interesting data point so in terms of active licensees. There are 330 4:00 in the 55 to 64.

00:14:27.240 --> 00:14:32.690

Allen-Ba, Debra (DOL)

Rose on the 25 to 34 age bracket. We only have around 142.

00:14:34.910 --> 00:14:35.270

Allen-Ba, Debra (DOL)

So.

00:14:37.970 --> 00:14:52.010

Allen-Ba, Debra (DOL)

Delete in to push those numbers to getting more in and maybe this is something that the board may wanna consider for future board action as ideas for attracting youth into the field.

00:14:56.460 --> 00:14:58.830

Allen-Ba, Debra (DOL)

Are there any questions on these statistics?

00:15:07.410 --> 00:15:08.380

Allen-Ba, Debra (DOL)

Uh so.

00:15:09.680 --> 00:15:18.600

Allen-Ba, Debra (DOL)

1349 active licenses as of the date this report report was pulled on February 23rd.

00:15:21.310 --> 00:15:22.390

Allen-Ba, Debra (DOL)

And.

00:15:23.630 --> 00:15:28.970

Allen-Ba, Debra (DOL)

In the expired category, we had 250 so those are.

00:15:29.740 --> 00:15:31.160

Allen-Ba, Debra (DOL)

That puts our numbers up quite.

00:15:32.060 --> 00:15:33.020

Allen-Ba, Debra (DOL)

Quite considerably.

00:15:33.770 --> 00:15:35.130

Jon Ashlock

What do you consider the cancelled?

00:15:36.600 --> 00:15:51.340

Allen-Ba, Debra (DOL)

So cancelled is when you're in an expired status for a period of time and I think LAN is going to remind me that I should keep up on this one year so after your expired.

00:15:46.470 --> 00:15:46.720

Kevin (Guest)

Yeah.

00:15:47.690 --> 00:15:48.310

Price, Lona (DOL)

One year.

00:15:49.960 --> 00:16:00.200

Price, Lona (DOL)

Yeah, they they're yeah expired for one year and then that one day after that, they go to a canceled status and they have one more year to renew after that.

00:16:01.680 --> 00:16:09.820

Allen-Ba, Debra (DOL)

And if you don't renew in a canceled status. Then you start all over and that means going back through education exam.

00:16:08.330 --> 00:16:09.020

Kevin (Guest)

It's iteration.

00:16:12.000 --> 00:16:12.320

Jon Ashlock

Thank you.

00:16:15.090 --> 00:16:23.410

Kevin (Guest)

Then what's the difference in the at that upper table in the middle table. Washington state only is the middle one? What it's the upper one is it?

00:16:24.180 --> 00:16:34.720

Allen-Ba, Debra (DOL)

That's that's all licensees so the top table is all of our licensees. The next table down is just for our Washington licenses and then the other.

00:16:26.560 --> 00:16:26.970

Kevin (Guest)

Oh.

00:16:32.090 --> 00:16:37.500

Kevin (Guest)

Oh, OK, OK, so that takes out the reciprocal reciprocal ones, yeah, OK gotcha.

00:16:35.590 --> 00:16:35.940

Allen-Ba, Debra (DOL)

Yeah.

00:16:37.040 --> 00:16:37.390

Allen-Ba, Debra (DOL)

Yep.

00:16:38.010 --> 00:16:40.040

Allen-Ba, Debra (DOL)

So we have other jurisdictions so.

00:16:40.450 --> 00:16:43.200

Kevin (Guest)

I see that's 100 OK.

00:16:40.730 --> 00:16:41.280

Allen-Ba, Debra (DOL)

Hello.

00:16:42.050 --> 00:16:42.410

Allen-Ba, Debra (DOL)

Yep.

00:16:46.000 --> 00:16:46.900

Allen-Ba, Debra (DOL)

And then next.

00:16:46.010 --> 00:16:46.900

Greg Madsen

Would any of these?

00:16:47.850 --> 00:16:56.610

Greg Madsen

What do you think yeah would any of these statistics are everything from the high number to the home inspectors to the low number of what we're beginning to see.

00:16:47.920 --> 00:16:48.560

Allen-Ba, Debra (DOL)

Go ahead Greg.

00:16:57.450 --> 00:17:12.300

Greg Madsen

I believe would be very reflective to what has happened in the housing market at 1:00 point, we had very few inspectors and they this was the trade to be end because housing was hotter than hot and of course. Now it's cooled off and a lot of people have decided.

00:17:07.990 --> 00:17:08.340

Allen-Ba, Debra (DOL)

Uh-huh.

00:17:13.050 --> 00:17:22.200

Greg Madsen

Uh what I'm hearing from the schools is that a lot of them have decided that and what the media is saying, is kind of where things are going as far as the housing market.

00:17:25.150 --> 00:17:25.590

Greg Madsen

So.

00:17:26.180 --> 00:17:38.160

Allen-Ba, Debra (DOL)

Yeah, that's true I mean, but I think it's also indicative of. We have a large baby. Boomer population that is looking at retiring in the next few years.



00:17:38.210 --> 00:17:49.140

Allen-Ba, Debra (DOL)

First up so in terms of our workforce across the board. I mean, and we're talking all of our different professions. We were talking about this in our our geology meeting.

00:17:49.030 --> 00:17:49.450

Greg Madsen

Thanks.

00:17:50.900 --> 00:17:56.020

Allen-Ba, Debra (DOL)

So it it has a lot to do with the the demographics of the United States right now.

00:17:56.660 --> 00:17:57.780

Greg Madsen

Correct OK.

00:17:58.390 --> 00:18:04.980

Kevin (Guest)

Well, plus there's this the covert effect for the last 2 years, which is is difficult to quantify.

00:18:03.510 --> 00:18:04.110

Greg Madsen

Difficult.

00:18:05.610 --> 00:18:08.400

Kevin (Guest)

But certainly has had some impact on people.

00:18:09.630 --> 00:18:15.070

Kevin (Guest)

You know in activity toward moving toward a different career or changing you know everything spent on hold.

00:18:15.590 --> 00:18:15.940

Allen-Ba, Debra (DOL)

Uh-huh.

00:18:17.430 --> 00:18:24.020

Allen-Ba, Debra (DOL)

Yep, true OK mortgage background so the next slide is.

00:18:26.510 --> 00:18:27.540

Allen-Ba, Debra (DOL)

By County.

00:18:28.980 --> 00:18:34.850

Allen-Ba, Debra (DOL)

So this looks looks at each of our counties and how many inspectors we have in M&A.

00:18:35.770 --> 00:18:37.020

Allen-Ba, Debra (DOL)

Wheels as

00:18:37.770 --> 00:18:42.990

Allen-Ba, Debra (DOL)

makes sense. We've got some of our little counties that still struggle to have any inspectors in that area.

00:18:44.160 --> 00:18:44.800

Allen-Ba, Debra (DOL)

Uhm.

00:18:47.940 --> 00:18:52.190

Allen-Ba, Debra (DOL)

Uh so 10 County 3 Mcelwee Columbia, one.

00:18:53.740 --> 00:19:05.190

Allen-Ba, Debra (DOL)

So you know, these are the areas where if it's outreach is happening to try and encourage new inspectors. These are areas that are under underserved underrepresented.

00:19:11.240 --> 00:19:28.280

Allen-Ba, Debra (DOL)

OK and so last week during our last meeting. There was a topic of discussion. And I'm going to share this now and we may bring it back when we get into commissioner topics. But there was a request to take a look at home inspector pass fail rates.

00:19:28.820 --> 00:19:33.800

Allen-Ba, Debra (DOL)

And and see how they compared from before the pandemic to current.

00:19:34.540 --> 00:19:40.160

Allen-Ba, Debra (DOL)

And so uh Darla has put this into a table so it's kind of easy to digest.

00:19:41.360 --> 00:19:43.420

Allen-Ba, Debra (DOL)

What the trend shows us is?

00:19:44.060 --> 00:19:50.930

Allen-Ba, Debra (DOL)

Although the pass rates fell a little bit between 2019 and 2020.

00:19:51.640 --> 00:19:57.030

Allen-Ba, Debra (DOL)

They really have managed to stay very close up.

00:19:58.080 --> 00:20:06.120

Allen-Ba, Debra (DOL)

To the same, so in 2019. We had 54% of our our candidates that passed the examination.

00:20:07.250 --> 00:20:09.300

Allen-Ba, Debra (DOL)

43% that failed.

00:20:10.070 --> 00:20:24.810

Allen-Ba, Debra (DOL)

Jump to 2020, you know, and we we moved to allowing for virtual classroom and those statistics did not take a significant difference, so we see 49% pass rate.

00:20:25.450 --> 00:20:27.670

Allen-Ba, Debra (DOL)

And a 47% fail rate.

00:20:28.980 --> 00:20:29.630

Allen-Ba, Debra (DOL)

Uhm.

00:20:30.420 --> 00:20:49.240

Allen-Ba, Debra (DOL)

Likewise, 2021, 45% pass rate 50% fail rate, so in 21. It did go down. It's still not real significant but back in 2022. The rates again are are stabilizing we're looking at 49%.

00:20:50.360 --> 00:20:53.240

Allen-Ba, Debra (DOL)

Pass rate and 44% fail rate.

00:20:58.240 --> 00:21:02.480

Allen-Ba, Debra (DOL)

So those are those are pretty interesting when I look at the table what I do see.

00:21:03.990 --> 00:21:06.670

Allen-Ba, Debra (DOL)

Is overall UM?

00:21:07.280 --> 00:21:08.480

Allen-Ba, Debra (DOL)

On the combination.

00:21:09.110 --> 00:21:09.960

Allen-Ba, Debra (DOL)

Is is?

00:21:10.750 --> 00:21:14.550

Allen-Ba, Debra (DOL)

We see that about the the most steady on the rates.

00:21:15.240 --> 00:21:16.260

Allen-Ba, Debra (DOL)

But our

00:21:17.050 --> 00:21:29.910

Allen-Ba, Debra (DOL)

national home examination. Those pass rates remained the lower the lower end. So it's only 36% average over the the course of the years pass rate.

00:21:31.060 --> 00:21:31.690

Allen-Ba, Debra (DOL)

Uhm.

00:21:32.440 --> 00:21:39.650

Allen-Ba, Debra (DOL)

Fail rate much higher almost 60% with 59% failure rate for the national examination.

00:21:44.040 --> 00:21:48.440

Kevin (Guest)

Well, that's actually understandable as the national exam is the.

00:21:49.170 --> 00:21:54.070

Kevin (Guest)

The technical part of the exam and the state exam is primarily laws and rules.

00:21:51.280 --> 00:21:51.820

Allen-Ba, Debra (DOL)

Yes.

00:21:56.850 --> 00:22:05.730

Allen-Ba, Debra (DOL)

So that you know in terms of our education or and where the focus is that national exam probably is still in area that.

00:22:06.400 --> 00:22:06.890

Allen-Ba, Debra (DOL)

Uhm.

00:22:08.730 --> 00:22:10.590

Allen-Ba, Debra (DOL)

Gives the most difficulties so.

00:22:13.550 --> 00:22:13.940

Kevin (Guest)

Yeah.

00:22:14.480 --> 00:22:18.210

Allen-Ba, Debra (DOL)

OK and that's it. That's what I have for reporting.

00:22:20.170 --> 00:22:26.280

Kevin (Guest)

OK, that's it on licensing reports so I will move on to other business.

00:22:27.520 --> 00:22:28.040

Kevin (Guest)

Deb.

00:22:28.850 --> 00:22:31.000

Hall, Kimberly (DOL)

And it'll be Polaris update actually.

00:22:30.440 --> 00:22:35.670

Kevin (Guest)

Oh, I'm sorry, we, we were going to wait to move on to Polaris, yes go ahead, Polaris Update.

00:22:37.910 --> 00:22:40.930

George, Michael (DOL)

I'll take that one my name is Mike George for those that don't know me.

00:22:40.980 --> 00:22:43.710

George, Michael (DOL)

Hey, I'm the administrator over.

00:22:44.490 --> 00:22:55.680

George, Michael (DOL)

The licensing and customer support services section so with the realignment what that section handles and covers is all the licensing and the customer support forward facing front facing.

00:22:56.160 --> 00:23:06.870

George, Michael (DOL)

Uhm support for all of our licensees and so I just wanted to come here and just give a quick update on some of our our system and as as many of you know.

00:23:07.300 --> 00:23:18.730

George, Michael (DOL)

Uh during the week of January 24th of this year. We did become aware of suspicious activity involving our professional in Occupational License license information within our licensing system.

00:23:19.450 --> 00:23:41.910

George, Michael (DOL)

Now, when we when we became aware of that suspicious activity. We immediately shut down the system and began investigating with the assistance of the Washington Technology Solutions agency or also known as? What Tech and in addition, DLL did retain the services of nationally recognized experts in cyber security and incident response. We've also been working closely with law enforcement as we've gone through this entire investigation.

00:23:42.610 --> 00:24:13.170

George, Michael (DOL)

So one of the things that I came here today. We've received a lot of different questions from across across all the professions and so we've kind of written down frequently asked question type of a thing and and provide the answer. So I'm just going to go through that really quickly here today with you all on this call so was there unauthorized access to data at deal well. The short answer is. Yes, based on our investigation deal has sufficient reason to believe that professional and business licensing system was accessed and that records were acquired without.

00:24:13.460 --> 00:24:14.030

George, Michael (DOL)

Prison.

00:24:14.810 --> 00:24:15.520

George, Michael (DOL)

Uhm.

00:24:16.560 --> 00:24:19.110

George, Michael (DOL)

Our investigation is continuing its ongoing.

00:24:20.330 --> 00:24:22.530

George, Michael (DOL)

But if if the

00:24:23.400 --> 00:24:33.630

George, Michael (DOL)

if anybody is data has been impacted. They're going to be notified and they already have. We've started that process. On February 25th. We believe that around 650,000 individuals may have been impacted.

00:24:35.270 --> 00:25:04.170

George, Michael (DOL)

Y'all are investigation is also looked at all of our systems across the department. So we know that our driver and vehicle licensing systems have not been impacted by this breach and it is, is only focused on the on the business and professional licensing system. However, through this process. We obviously continue to monitor very closely. All of our all of our other systems as well. So one of the questions. We're getting is how did this happen to this point?

00:25:04.460 --> 00:25:15.510

George, Michael (DOL)

Vestigation is really focused on who may have been impacted and what information has been accessed once that's all completed then we're going to turn our focus onto the root cause of the incident.

00:25:17.000 --> 00:25:34.950

George, Michael (DOL)

One of the other questions that's come up is uh? What information was accessed and all those specific types of information in our system can be different for individuals based on the type of license that they hold our records do contain sensitive information such as Social Security numbers drivers license numbers and dates of birth.

00:25:35.000 --> 00:26:02.430

George, Michael (DOL)

First, like I said, before where we've provided notification assistance to everyone who's sensitive data is contained within the professional business licensing system and who have may have been exposed individuals within our system include active licensees. Certain individuals with for example, expired revoked and cancelled licenses and other individuals listed as contacts for licensed businesses.

00:26:03.740 --> 00:26:33.170

George, Michael (DOL)

So what are we doing to protect our customers and licensees personal information and data well first you know we we take here at Aparna licensing just like a lot of other organizations. We take our licensees. Privacies and privacy and security of their personal information very seriously and like I said previously as well immediately upon learning about any of that suspicious activity in our system. We temporarily closed it, which is in line with federal guidelines when it comes to.

00:26:33.470 --> 00:26:43.950

George, Michael (DOL)

Reaches the department has notified those individuals who may have been impacted and we are offering credit monitoring and identity theft protection to those who are impacted.

00:26:44.670 --> 00:26:45.280

George, Michael (DOL)

Uhm.

00:26:46.430 --> 00:26:49.310

George, Michael (DOL)

What kind of individual do if they're worried a?

00:26:50.000 --> 00:27:17.300

George, Michael (DOL)

But as I say if our investigation has determined that a license season for sensitive information was accessed the department will send notification or has has sent notification and provided them with additional information and assistance again. That includes the the free credit monitoring the free identity theft. It also has a phone number on there for a contracted call center that we have if they have any additional questions regarding the breach. They can reach out to that phone number Monday through Friday, 8 to 5:00 PM.

00:27:18.210 --> 00:27:18.800

George, Michael (DOL)

Uhm.

00:27:20.170 --> 00:27:32.350

George, Michael (DOL)

And notification process that I talked about it began. It started on February 25th and as far as I know it's completed we sent out like I said notification to all individuals that we thought may have been impacted by this.

00:27:32.990 --> 00:27:45.290

George, Michael (DOL)

Uh and then the biggest question for a lot of folks was 'cause. We did take the system down. When will the professional business licensing system be back online and sisters?

00:27:46.490 --> 00:27:56.650

George, Michael (DOL)

I can't even talk. I'm sorry, but specifically the ability for a licensee to go online at home and renew apply for a license things like that.

00:27:57.080 --> 00:28:28.290

George, Michael (DOL)

Uhm and we took an approach of bringing the system back online. Kind of an incremental approach just for the safety of our licensees and the data that is held within the system so mid February. We brought the system back online. Just the back office functionality that we call it and it allowed us to process through some renewals some new applications. It did the back office functionality. That's take a lot longer to go through any of our processes that usually adds. It's about you know 5 to 6 times the the you know time it takes us when the whole system is back up.

00:28:28.340 --> 00:28:38.920

George, Michael (DOL)

We did get that back up and running mid February had that up for a few weeks and then as of last week. The licensee portion or what we call the front facing portion of the.

00:28:39.210 --> 00:29:02.390

George, Michael (DOL)

Uh it's our our licensing system was brought back online and is now currently in the service. So folks who want to renew wants to apply for an original license things like that. They can do it, you know from the comfort of their home. They can go to a library and do it. They can anywhere. There's like there's a computer and they have access. They can they can go online and do that and renew their license? Which is really exciting and we're excited about that.

00:29:03.590 --> 00:29:16.360

George, Michael (DOL)

One of the things that we did, though, is that as as an agency to limit the impact upon the licensees who expired during the outage is that we automatically waives all late filing penalties through April first of 2022.

00:29:17.580 --> 00:29:28.440

George, Michael (DOL)

So that's kind of my update for licensing system or back up and running. We have our folks working hard processing through things I know Lana has been amazing.

00:29:29.480 --> 00:29:40.480

George, Michael (DOL)

And continue to process through applications or renewals and Whatnot is really kept the program up to date when it comes to processing applications, so thank you.



00:29:44.420 --> 00:29:48.470

Kevin (Guest)

Thanks for the update any questions for Mike.

00:29:51.570 --> 00:29:55.760

Kevin (Guest)

I I've had a couple of questions make you mentioned that.

00:29:56.640 --> 00:30:03.180

Kevin (Guest)

The cause the actual root cause was undetermined because it's it's that's going to be back Burnered until.

00:30:03.850 --> 00:30:10.040

Kevin (Guest)

Uhm the immediate impacts are determined so any changes to the system security.

00:30:10.720 --> 00:30:12.400

Kevin (Guest)

To prevent future intrusions.

00:30:12.790 --> 00:30:17.000

Kevin (Guest)

Uh obviously will have to wait until the the causation is determined.

00:30:17.890 --> 00:30:20.300

George, Michael (DOL)

So throughout the investigation I mean, it's.

00:30:21.760 --> 00:30:22.900

George, Michael (DOL)

It obviously.

00:30:23.710 --> 00:30:55.590

George, Michael (DOL)

I'm not a cyber security person, but what I will say is this before the system was ever brought back up online and they did all of that. You know you have a specific process that you have to follow any time a system has been breached and you do things like penetration testing. You you may call the the appropriate adjustments that you need to make based on what you see throughout the investigation and our cyber. Security folks have done that so the only reason that the system was brought back. Online is because they did all of the appropriate testing and Whatnot to make sure that it was safe to do so.

00:30:57.560 --> 00:30:58.300

Kevin (Guest)

Is there any?

00:30:58.370 --> 00:31:25.740

Kevin (Guest)

Uh internal discussions as to the the type of personal data that the DLL needs to function that specifically to information like Social Security numbers. That's a you know that's a real old school standard ID that you know developed by the federal government, but used by many, many agencies just as a personal ID, but because its tide to so many other things, and and persons individual.

00:31:27.620 --> 00:31:33.600

Kevin (Guest)

Security is there a reason the state needs individual Social Security numbers or couldn't move to some sort of.

00:31:34.540 --> 00:31:40.640

Kevin (Guest)

DOLID number or some sort of indexing that would prevent you know reaches.

00:31:42.050 --> 00:31:43.760

Kevin (Guest)

Coming up with that kind of information.

00:31:44.340 --> 00:32:13.550

George, Michael (DOL)

Yeah, optic and in most cases like is that that conversation has been ongoing for years now, especially at the Department of licensing and in most cases, we don't require that information on applications and things like that, but it is a uh folks are able to to supply that at their own will. And so some folks do but that that conversation is is constantly being had as to what? What information do. We actually need in order to get a license into somebody 's hand and and you know we?

00:32:14.880 --> 00:32:38.220

George, Michael (DOL)

As the department have kind of tried to end Devs probably gonna add here, but trying to to shy away from the Social Security number and and have thought you know different professions things like that have thought of you know numbers that we can use in place of the Social Security number, but we do have folks that still give it to us through their application process and its input in the system when it's when it's given to us. Yeah.

00:32:39.110 --> 00:32:51.260

Kevin (Guest)

Yeah, I would think that if the applications deleted the opportunity, then people wouldn't assume that they as they're filling it out that they would add that plus you know the the state doesn't access the actual Social Security.

00:32:52.840 --> 00:32:58.370

Kevin (Guest)

Administration on behalf of the individual licensees, there really isn't any reason that they need the number.

00:32:58.980 --> 00:33:18.390

Allen-Ba, Debra (DOL)

Well uh Kevin Let me give you a little bit of historic background and some of the things that we tried to

do when we started our the build out for our new system that was one of the the areas that are deputy director has determined that we would not be requiring Social Security numbers.

00:33:19.110 --> 00:33:38.320

Allen-Ba, Debra (DOL)

And for many of our professions that do examination for licensure. That was a form of identification. That was utilized by our testing vendors to to authenticate to verify someones identity so with the home inspectors particularly.

00:33:38.680 --> 00:33:47.360

Allen-Ba, Debra (DOL)

Uhm what we came up with was that unique identifier that that is transmitted between our system when we given approval.

00:33:48.070 --> 00:34:14.810

Allen-Ba, Debra (DOL)

And Pssi system and the reason that was created was so that we could no longer require a Social Security number. So when you see. And I know it's been a while since you've taken your exam Kevin but you may have had some some trainees that have gone through they get a different unique identifier that goes between our system and PS I system so that that candidate no longer has to provide their Social Security number.

00:34:15.550 --> 00:34:24.020

Allen-Ba, Debra (DOL)

So it it was as we were building out this system that was one of the conversations that we had is how do we move away from those? How do we get our?

00:34:25.230 --> 00:34:29.940

Allen-Ba, Debra (DOL)

Our contractors that are doing our examinations to move away from that as well.

00:34:31.270 --> 00:34:44.070

Allen-Ba, Debra (DOL)

But as Mike said people sometimes you know it is still in our system because it is some legacy information. That's in there. The next step will probably be a conversation of how we move towards removing that information.

00:34:46.600 --> 00:34:48.810

Kevin (Guest)

OK, thank you anybody have any questions.

00:34:50.790 --> 00:34:53.350

Kevin (Guest)

Our next item is legislation is that Yours Dev.

00:34:56.200 --> 00:35:23.150

Allen-Ba, Debra (DOL)

Legislation I don't think we have any legislation that impacts. The home inspector program. We're

wrapping up with the legislative season and there was some interesting legislation that came through about board pay and we'll see if that actually passes. I think it's passed both House and Senate. So it's to be signed into law what it would do would be to provide and.

00:35:24.300 --> 00:35:28.620

Allen-Ba, Debra (DOL)

I'm getting confused on the numbers I think it's 5379.

00:35:29.730 --> 00:35:32.130

Allen-Ba, Debra (DOL)

Have to remember exactly UM.

00:35:33.300 --> 00:35:36.010

Allen-Ba, Debra (DOL)

Hold on one second, Kevin Let me pull it up for board.

00:35:49.450 --> 00:35:53.290

Allen-Ba, Debra (DOL)

They're putting the packet together and I didn't pull this in.

00:35:55.380 --> 00:36:00.390

Allen-Ba, Debra (DOL)

This would be an impact to possibly board pay that for.

00:36:01.080 --> 00:36:11.210

Allen-Ba, Debra (DOL)

Board members who were under a certain threshold poverty threshold could actually receive greater board pay.

00:36:14.390 --> 00:36:14.880

Allen-Ba, Debra (DOL)

Anna.

00:36:15.890 --> 00:36:23.940

Allen-Ba, Debra (DOL)

Alright, we'll have more information as that goes through once it's signed by the governor. So I'll try and remember to give you an update on that one next that's it.

00:36:23.450 --> 00:36:23.710

Kevin (Guest)

OK.

00:36:24.400 --> 00:36:25.110

Kevin (Guest)

All righty.

00:36:25.950 --> 00:36:29.220

Kevin (Guest)

We're going to move on to any other business Deb.

00:36:32.470 --> 00:36:33.770

Allen-Ba, Debra (DOL)

We have no other business.

00:36:35.820 --> 00:36:39.550

Kevin (Guest)

OK, any action items that we came up for this meeting.

00:36:40.320 --> 00:36:46.100

Hall, Kimberly (DOL)

So I didn't gather any action items or agenda items other than the committee update.

00:36:40.410 --> 00:36:40.810

Kevin (Guest)

So.

00:36:48.110 --> 00:36:49.410

Kevin (Guest)

Are we planning on?

00:36:50.790 --> 00:36:59.550

Kevin (Guest)

Reaching out and scheduling any of the other subcommittees for meetings going forward in 22 education and.

00:37:02.130 --> 00:37:06.980

Kevin (Guest)

What else is there a change in business practices as scheduled but education group?

00:37:07.720 --> 00:37:11.720

Allen-Ba, Debra (DOL)

We still need to continue with working on the Rubric.

00:37:12.450 --> 00:37:22.500

Kevin (Guest)

Right there was a discussion about simplifying that or re about re evaluating it tough to make it to where it's a little more user friendly for reviewers.

00:37:26.530 --> 00:37:32.970

Allen-Ba, Debra (DOL)

Correct so that is a subcommittee meeting. I believe that Tim Allen, who's on the call right now.

00:37:34.710 --> 00:37:40.580

Allen-Ba, Debra (DOL)

Who's going to be working with Christine Messick? Unfortunately his plate is pretty full right now with?

00:37:41.230 --> 00:37:44.990

Allen-Ba, Debra (DOL)

Other legislative implementation for our real estate program.

00:37:46.480 --> 00:37:46.930

Kevin (Guest)

K.

00:37:46.550 --> 00:37:50.680

Allen-Ba, Debra (DOL)

So let's move that forward as an action item for the next meeting.

00:37:51.620 --> 00:37:52.220

Kevin (Guest)

OK.

00:37:51.870 --> 00:37:55.860

Allen-Ba, Debra (DOL)

And Kim can you go ahead and also add in action items?

00:37:56.400 --> 00:38:00.700

Allen-Ba, Debra (DOL)

Uhm for other business will give an update on Senate bill.

00:38:01.380 --> 00:38:04.040

Allen-Ba, Debra (DOL)

5793 at the next board meeting.

00:38:09.770 --> 00:38:10.320

Kevin (Guest)

OK.

00:38:10.510 --> 00:38:10.960

Kevin (Guest)

Ah.

00:38:10.770 --> 00:38:11.380

Hall, Kimberly (DOL)

Sounds good.

00:38:12.330 --> 00:38:16.670

Kevin (Guest)

Yeah, any agenda items for the next meeting other than that and what's mentioned.

00:38:18.100 --> 00:38:19.230

Hall, Kimberly (DOL)

I didn't capture any.

00:38:19.700 --> 00:38:30.710

Kevin (Guest)

OK, Alright. Well, this is the time for public comment. If we have anyone in the audience. That would like to comment. Please state your name and your question for the board.

00:38:34.130 --> 00:38:34.600

Kevin (Guest)

Right.

00:38:36.060 --> 00:38:43.080

Kevin (Guest)

Do we have anybody listed that it's not expected as a whole looks like we do have a person and we have a a?

00:38:44.360 --> 00:38:46.710

Jordan Howard Inspect NW (Guest)

This person had a question in the chat.

00:38:47.050 --> 00:38:47.810

Kevin (Guest)

Yeah, I see that.

00:38:48.600 --> 00:38:59.960

Reis Pearson

Yeah, my name is Reece Pearson and the current president of the ashly Washington board and I just had a question with regard to the licensing.

00:39:01.940 --> 00:39:13.780

Reis Pearson

Report that was shared by Deb and I'm just wondering is there any breakdown of the education providers as to who is?

00:39:15.690 --> 00:39:16.640

Kevin (Guest)

Pass fail rates.

00:39:15.880 --> 00:39:16.390

Reis Pearson

Who is

00:39:17.330 --> 00:39:23.080

Reis Pearson

is? Is is passing you know if if they're if they're folks are passing or not passing?

00:39:23.490 --> 00:39:25.340

Reis Pearson

And in those.

00:39:26.560 --> 00:39:28.410

Reis Pearson

Particular provider courses.

00:39:29.670 --> 00:39:31.670

Reis Pearson

Is it broken down that far?

00:39:34.150 --> 00:39:51.380

Allen-Ba, Debra (DOL)

Thank you for your question Mister Pearson. Unfortunately, we, we were able to capture that information in our previous system and we were able to query on that. We've unfortunately had some difficulty and trying to pull that type of query out of our new system.

00:39:52.920 --> 00:40:00.740

Allen-Ba, Debra (DOL)

PS I, who provided us with our examination results don't capture that information in their system.

00:40:01.470 --> 00:40:19.620

Allen-Ba, Debra (DOL)

Uhm these reports because they came from PS I don't include that information. But that is. I know that is an area that's of concern that in past meetings and past board meetings. We did produce that by school by education you know education provider.

00:40:20.240 --> 00:40:27.530

Allen-Ba, Debra (DOL)

Uh so we'll see in the future how we can get that information at this time and Darla is on the call, she's a she's my.

00:40:28.250 --> 00:40:37.130

Allen-Ba, Debra (DOL)

Reports guru it just didn't that didn't work last time so we put putting our heads together, we weren't able to pull that information.

00:40:37.580 --> 00:40:51.880

Reis Pearson

OK and and the reason I asked is I'm I'm just curious if if that plays into account as to whether or not the providers would then be you know able to continue to provide.

00:40:53.050 --> 00:40:56.980

Reis Pearson

And in the future if that's being taken into account so.

00:40:57.600 --> 00:41:01.180

Reis Pearson

But thank you ever said gorgeous layout report so.

00:41:03.410 --> 00:41:11.400

Kevin (Guest)

Thank you race, yeah, those those specific questions have been asked and and discussed. It is a manual tabulation process.



00:41:12.220 --> 00:41:18.080

Kevin (Guest)

Come to do cipher, the data out of the bulk data to find out if there are.

00:41:19.110 --> 00:41:37.780

Kevin (Guest)

Providers that are having more difficulty preparing students for exams. Certainly has been a concern of the board on a number of occasions and discussions. As far as how it impacts the provider. That's really not the purview of the board, but it's something that.

00:41:38.410 --> 00:42:10.050

Kevin (Guest)

Uh has been a concern because there's ongoing discussions about the not only the validity of the national exam. The applicability to Washington and then it morphs into the discussion of virtual training versus classroom training and you know this is the you know the core foundation of the home inspector licensing board and system is the education. Now it's it's certainly very valid and we look forward to good information that would lead to.

00:42:10.450 --> 00:42:11.000

Kevin (Guest)

Uhm.

00:42:11.830 --> 00:42:12.980

Kevin (Guest)

You know coaching.

00:42:13.550 --> 00:42:37.290

Kevin (Guest)

The providers that seemed to have more difficulty in preparing their students for the profession because you know you're really here as we all know the amount even in even in excellent education, setting preparing somebody to immediately go into the business. If you will have you know uh finding defects and documenting and communicating things.

00:42:37.730 --> 00:42:53.150

Kevin (Guest)

Uh yeah, it's a very it's a difficult transition for anyone. But certainly somebody who who struggles to pass the exam and then expect it to go out and and provide relevant accurate information for a home buyer that's that's a real stretch.

00:42:54.160 --> 00:43:04.370

Reis Pearson

Yeah, I I did find it interesting that that it, it seemed if I'm recalling correctly that matrix that the.

00:43:05.300 --> 00:43:14.100

Reis Pearson

There wasn't much difference between the past pass and fail rates between in in person and virtual which I think is is interesting.

00:43:14.670 --> 00:43:42.650

Reis Pearson

Come and and maybe unexpected I I have a masters degree in in education and and so I find that stuff, very interesting to see how you know the transitions between in person and and virtual so but I do have and and and as a previous provider of the fundamentals course you know, one of the reasons why I had gotten into it. Originally was because of some of the other course providers.

00:43:43.820 --> 00:43:51.320

Reis Pearson

You know just the the information that was being passed along was was troubling.

00:43:52.320 --> 00:44:07.330

Reis Pearson

And and so you know, I got into it for a for a little while. I've been out of that realm for you know the last 3 years and I'm working with Tim and Georgia and Deborah. Thank you very much. It's nice to see put a face to the name.

00:44:07.380 --> 00:44:12.480

Reis Pearson

Uhm to try to to reinstate my my own credentials.

00:44:13.490 --> 00:44:19.500

Reis Pearson

But yeah, it's just I find it fascinating to see see all that those numbers so thank you for that.

00:44:22.370 --> 00:44:26.110

Kevin (Guest)

Any other questions from the public.

00:44:29.420 --> 00:44:29.600

Greg Madsen

Or.

00:44:29.660 --> 00:44:32.860

Greg Madsen

Uh I have a question this is I had another so this is Greg.

00:44:34.890 --> 00:44:46.270

Greg Madsen

There was a discussion regarding the status of doing virtual continuing the virtual being the pandemic requirement of face mask is beginning to be softened.

00:44:47.140 --> 00:44:56.990

Greg Madsen

A part of my concern is, I have heard multiple cases also where the field training is being done virtually.

00:44:57.970 --> 00:44:59.200

Greg Madsen

Yeah, numb.

00:44:59.890 --> 00:45:00.860

Greg Madsen  
Home settings.

00:45:01.890 --> 00:45:09.020

Greg Madsen  
And there are no written reports on 2 of the cases that called the talk to me to get further training.

00:45:10.120 --> 00:45:14.290

Kevin (Guest)  
Yeah, that that was clarified by staff that.

00:45:14.970 --> 00:45:35.800

Kevin (Guest)  
The field training was never authorized or approved to be done in a virtual manner. The only training was the substituting in the in person classroom training. All of the field training report writing all of those requirements remained the same into you know any and consideration with COVID restrictions.

00:45:36.660 --> 00:45:50.570

Greg Madsen  
Would there be a consideration to notify the different schools to let him know that virtual is strictly for classroom participation for the training are not for the field training but, for the classroom participation only.

00:45:52.490 --> 00:46:02.780

Kevin (Guest)  
Well, I know that through the just through the complaint process. If you will and notification process that they the OL was investigating individual ones where?

00:46:03.670 --> 00:46:28.310

Kevin (Guest)  
Students or individuals who had accurate information that specific providers who are not following standards. It was being investigated, but and I think also Greg If I remember from a previous meeting. I do believe that there was a discussion about the potential of just sending out a you know a general communication to providers that to emphasize the fact that that was not allowed.

00:46:28.970 --> 00:46:31.010

Allen, Tim (DOL)  
Yes, Sir now was that was done as well.

00:46:29.160 --> 00:46:29.590

Greg Madsen  
OK.

00:46:31.560 --> 00:46:32.010

Kevin (Guest)  
OK.

00:46:31.760 --> 00:46:32.850

Greg Madsen

It was OK.

00:46:33.300 --> 00:46:33.990

Kevin (Guest)

Said Tim.

00:46:34.260 --> 00:46:34.780

Allen, Tim (DOL)

Yes, Sir.

00:46:35.010 --> 00:46:39.210

Kevin (Guest)

Yeah, yeah. That's I remember having that discussion with it. Yeah, that was that was done as well. Greg.

00:46:39.780 --> 00:46:40.370

Greg Madsen

Thank you.

00:46:42.540 --> 00:46:49.740

Greg Madsen

Some of them might have fallen on deaf ears because I I had 2 recent calls as of the first of March.

00:46:50.380 --> 00:46:54.440

Greg Madsen

Concerning this and maybe they filed a complaint. Maybe it's already been investigated. But.

00:46:55.100 --> 00:47:00.300

Greg Madsen

This may be, it is, after the fact but where we add on virtual classroom.

00:47:01.340 --> 00:47:02.320

Greg Madsen

Participation.

00:47:04.160 --> 00:47:07.880

Kevin (Guest)

That's once for dab on whether when it's going to revert back.

00:47:09.400 --> 00:47:10.240

Kevin (Guest)

Or whether it is.

00:47:09.840 --> 00:47:18.520

Allen-Ba, Debra (DOL)

Well, I I think that perhaps that needs to be an area of discussion for the the board to vote on at our next meeting.

00:47:17.390 --> 00:47:17.700

Kevin (Guest)

Yeah.

00:47:20.540 --> 00:47:21.410

Allen-Ba, Debra (DOL)

I think that.

00:47:22.090 --> 00:47:28.810

Allen-Ba, Debra (DOL)

It would be a recommendation from this board about removing that and I I would say that we have.

00:47:29.950 --> 00:47:41.810

Allen-Ba, Debra (DOL)

We have the authority to allow for classroom to mean virtual because when I look at the WAC, the WAC defines classroom.

00:47:42.390 --> 00:48:01.870

Allen-Ba, Debra (DOL)

As a training that takes place in a setting where individuals receiving training are assembled together and learn through lectures. Study papers class discussion textbook study and other means of organized formal education techniques such as video closed circuit or other forms of electronic means.

00:48:02.520 --> 00:48:17.460

Allen-Ba, Debra (DOL)

So that's the WAC, the statute says classroom but it doesn't define it in the statute. So I think it's for for the board to make a decision. I know we are, we've opened up the the wax.

00:48:18.090 --> 00:48:27.270

Allen-Ba, Debra (DOL)

At this time for rule changes whether or not they would wanna see the definition of classroom either tightened or loosened to allow for that.

00:48:27.930 --> 00:48:28.490

Allen-Ba, Debra (DOL)

Uhm.

00:48:28.200 --> 00:48:28.530

Greg Madsen

OK.

00:48:29.180 --> 00:48:44.020

Allen-Ba, Debra (DOL)

I think we could get up and AG opinion on that to come forward. But in discussion with with leadership what we will probably get from an AG opinion is that we could go either way, but it depends.

00:48:43.010 --> 00:48:43.450

Greg Madsen

Cool.

00:48:46.800 --> 00:48:47.390

Kevin (Guest)

Now let's.

00:48:46.900 --> 00:48:55.010

Allen-Ba, Debra (DOL)

You know, and and I think that Mister Pearson had made a really good point when looking at our statistics.

00:48:48.040 --> 00:48:48.620

Kevin (Guest)

Let's have.

00:48:55.660 --> 00:49:06.560

Allen-Ba, Debra (DOL)

I think if we look at pre pandemic. And when we were doing in person classroom to virtual classroom. We don't see a significant drop in our pass rates.

00:49:07.410 --> 00:49:24.920

Allen-Ba, Debra (DOL)

So I think in allowing the industry to have the freedom or education providers to have the freedom to do either. And for consumers to have a choice between whether they want to be in a mortar and brick classroom or they want to be in a virtual classroom that.

00:49:26.350 --> 00:49:31.420

Allen-Ba, Debra (DOL)

I think that we don't wanna create those barriers to people getting into now.

00:49:32.250 --> 00:49:44.250

Allen-Ba, Debra (DOL)

With that, said the the field training is that's a hard stop for us that that has to be an in person. He can't do a field training from your desk I mean?

00:49:44.880 --> 00:49:50.260

Allen-Ba, Debra (DOL)

I'm I'm I'm video games are great but that's not going to teach you what you need to know about inspecting a home.

00:49:50.970 --> 00:50:00.590

Allen-Ba, Debra (DOL)

So that that's a real clear definition in my mind, but it sounds like it's something that if you wanted to vote on it or you wanted to make a recommendation. We probably need to put it on the agenda.

00:50:01.560 --> 00:50:08.150

Kevin (Guest)

Yeah, let's let's put it on the agenda for the June meeting and you know the board members can will have a discussion.

00:50:08.820 --> 00:50:15.740

Kevin (Guest)

And have a vote to make a recommendation from the board and it'll it'll go wherever it goes from there.

00:50:16.940 --> 00:50:18.750

Don HEster (Guest)

This is Don Hester can you hear me?

00:50:19.450 --> 00:50:20.230

Allen-Ba, Debra (DOL)

Weekend done.

00:50:20.410 --> 00:50:41.700

Don HEster (Guest)

Yeah, OK. My I was having an issue with my mic there apologize. I just wanted back on the virtual training. I I'm wondering if there is some trainers who are outside of formal schools. 'cause you could have somebody doing field training. It's not necessarily associated to a school and so that may be one where we're seeing some of this stuff too.

00:50:42.490 --> 00:50:46.220

Don HEster (Guest)

'cause I know it through our school that that definitely has been.

00:50:46.960 --> 00:50:51.620

Don HEster (Guest)

Yeah, reiterated to the students that has to be alive teaching on field training.

00:50:53.260 --> 00:50:59.510

Kevin (Guest)

Are you saying that there are schools that like sub out their field training part Portuguese OK?

00:50:58.130 --> 00:51:11.060

Don HEster (Guest)

Correct some some some of the schools or we're not doing field training and so they were saying, You know students are going out and finding other inspectors to do filter training. So we may be having an issue with you know just.

00:51:02.930 --> 00:51:03.420

Kevin (Guest)

OK.

00:51:06.050 --> 00:51:07.380

Kevin (Guest)

And inspector right.

00:51:08.620 --> 00:51:08.840

Kevin (Guest)

Right.

00:51:12.320 --> 00:51:14.170

Don HEster (Guest)

Who knows doing the training?

00:51:13.540 --> 00:51:13.800

Kevin (Guest)

No.

00:51:14.360 --> 00:51:27.220

Kevin (Guest)

OK, OK well that that's understandable, then so we'll put them on the agenda as a discussion for our next meeting and vote with a recommendation to staff as to the board 's position.

00:51:18.380 --> 00:51:18.760

Allen-Ba, Debra (DOL)

Well.

00:51:30.330 --> 00:51:30.590

Allen-Ba, Debra (DOL)

It.

00:51:31.730 --> 00:51:45.120

Reis Pearson

And if if I may reach Pearson here again if I may make a comment Deborah. I absolutely appreciate your input there and just from an accessibility perspective. I think that virtual should continue to be.

00:51:46.000 --> 00:51:53.210

Reis Pearson

An option as far as as the at least the fundamentals course is concerned so thank you.

00:51:54.690 --> 00:51:55.120

Allen-Ba, Debra (DOL)

Thank you.

00:51:57.300 --> 00:52:02.200

Kevin (Guest)

OK, any other questions from our public gallery.

00:52:07.940 --> 00:52:11.830

Kevin (Guest)

OK, any questions or items from the board.

00:52:15.970 --> 00:52:17.300

Kevin (Guest)

Staff Deb.

00:52:18.620 --> 00:52:24.590

Allen-Ba, Debra (DOL)

I think at this point, probably want Kim to read back what action items and agenda items, we have.



00:52:25.270 --> 00:52:25.750

Kevin (Guest)

OK.

00:52:25.320 --> 00:52:26.070

Greg Madsen

Ah.

00:52:27.290 --> 00:52:28.390

Kevin (Guest)

Kim would you do that please?

00:52:28.940 --> 00:52:35.340

Hall, Kimberly (DOL)

And yeah, so to add onto the additional ones we have virtual education.

00:52:36.040 --> 00:52:42.340

Hall, Kimberly (DOL)

A to vote on it to discuss it's for the next agenda item and then I'm going to set up a meeting for the subcommittee.

00:52:42.400 --> 00:52:48.620

Hall, Kimberly (DOL)

Be with Mister Allen and Smisek and then we're gonna have an update for.

00:52:49.290 --> 00:52:51.380

Hall, Kimberly (DOL)

They build 5793.

00:52:52.130 --> 00:52:52.560

Hall, Kimberly (DOL)

As well.

00:52:54.340 --> 00:52:54.640

Allen-Ba, Debra (DOL)

Like.

00:52:54.700 --> 00:52:59.980

Allen-Ba, Debra (DOL)

Kim can I clarify real quickly? Can we make a distinction between classroom?

00:53:01.340 --> 00:53:08.240

Allen-Ba, Debra (DOL)

So we're going to have a discussion about classroom, but then let's break it out and also have a discussion about field training.

00:53:11.020 --> 00:53:15.740

Allen-Ba, Debra (DOL)

Because those are I know it. It seems like it's the same but it really isn't the same, so.

00:53:26.010 --> 00:53:27.730

Hall, Kimberly (DOL)

Perfect OK, I updated that.

00:53:26.070 --> 00:53:26.580

Kevin (Guest)

Yeah, we?

00:53:29.350 --> 00:53:36.900

Kevin (Guest)

OK, our next meeting is June, 9th and again, it will be virtual as well.

00:53:38.390 --> 00:53:38.980

Kevin (Guest)

Uhm.

00:53:40.320 --> 00:53:45.620

Kevin (Guest)

No other business, or comments were going to go ahead and move into adjournment. Thank you everyone.

00:53:48.620 --> 00:53:49.280

Jordan Howard Inspect NW (Guest)

Thank you.