

## Upcoming stakeholder meeting

Our Summer Stakeholder Meeting will be held on August 7, 2018 from 9:30 am to 12 pm at Kent City Hall in the East and West Chambers. Agenda will include the following topics: DRIVES, Curriculum, Young Driver Research and Best Practices. **REGISTRATION IS NOW OPEN** on Eventbrite. <https://www.eventbrite.com/e/driver-training-schools-stakeholder-meeting-tickets-46817506422>

## Core Curriculum development is almost

**complete!** We have reviewed three sets of national and international driver training curriculum standards, and identified the essential concepts, skills, and beliefs that all students should have by the time they complete any traffic safety program in our State.



We have deepened our focus on influencing driver attitudes and behaviors, and are excited about promoting driver self-assessment and self-reflection to facilitate

life-long learning habits and achieve better outcomes. DOL and OSPI have vetted the draft through the Core Curriculum workgroup and Central Washington University. We also sent it to the Department of Health, Washington Traffic Safety Commission, and the Washington State Patrol. After incorporating their suggested edits, we believe we have an excellent product that is nearly complete. We are also developing a Core Curriculum “Getting Stated” Guide to go along with the Core Curriculum. As a reminder, the Core Curriculum will be complete by August 1, 2018, at which time we will begin developing Support Materials (lesson plans, quizzes, videos, etc.) that schools may opt to use to teach what is identified in Core Curriculum. Curious about progress? Check out our website: <http://www.dol.wa.gov/business/drivertraining/dtnews.html>. For additional information, please contact Pam Meyers ([pmeyers@dol.wa.gov](mailto:pmeyers@dol.wa.gov)).

## Meet our new Auditor Supervisor



Hello! My name is Lou Blanchard, and I am the new DTS Auditor/ Investigator Supervisor.

I am excited to be joining the DOL team and to partner with DTS stakeholders as well as to get deeply engaged in the “Target Zero” project. As a retired police officer, I am painfully aware of what can happen to young drivers who are not properly educated and trained in traffic safety. I look forward to making our roads and young drivers safer through this initiative. From a personal perspective, my 12 year old son is absolutely car crazy and talks about little else, except what his dream car is going to be when he is old enough to drive. Knowing that our great DTS program is in place and is improving by the day makes me feel less nervous... a little less anyway. I have been involved in the legal and investigations field for most of my career and have managed and trained hundreds of investigators. I am eager to learn the nuances of working with driver training schools and eager to bring my auditing and investigation skills to this important task.

# DRIVES R2 Update

We are a little more than 2 months away from releasing the new Portal. Below is information to help you prepare for the release of our new DRIVES system on September 4, 2018.

## Cutover

To accommodate the release of our new DRIVES system there is need to shut down a majority of DOL systems. A shutdown is inconvenient, but necessary to ensure we can properly transfer data and test the new system before we release it. We understand your need to plan around system shutdowns and the effect it can have on your business. As our business partner, we want to share details we know will help you with your planning. **Systems will start to go off-line on August 26th and will continue through September 4th.** To the right are dates when systems you use will go off-line. Once off-line they will not be available for use until September 4th. Prior to cutover we will provide instructional material for business operations.

- **August 27<sup>th</sup> DRIVER STATUS DISPLAY** will go off-line. *During this time Driver Training Schools will not be able to look up Driver License Number information to verify customer eligibility.*
- **August 27<sup>th</sup> DRIVER PRE-APPLICATION** will go off-line. *During this time customers will not be able to pre-apply.*
- **August 27<sup>th</sup> DRIVER LICENSE ONLINE ISSUANCE** will go off-line. *During this time customers will not be able to obtain a permit or get a Driver License.*
- **August 29<sup>th</sup>** around close of business time the **PORTAL** will go off-line. *During this time Driver Training Schools will not be able to enter or make corrections on E-waivers, Course Completes or Exam Scores.*

## What does training look like for the new Portal system?

We will deliver 3 types of training. The training material will be available the first week of August.

**Quick start guides** – 1 to 2 page printed instructions for quick reference. The guides will include written instruction and pictures for each functional area.

**Video tutorials** – available online. The recorded tutorials will walk you through each functional area so that you can see exactly what the new portal looks like. These tutorials will be available to access at your convenience.

**Virtual meetings** – viewed from your computer. These will be live demonstrations of the system. We will also provide an opportunity for you to ask questions. Our draft agenda for these meeting and a schedule of when they will be held are to the right. Registration for these meetings will go out in the new few weeks.

### Virtual meetings agenda:

- Welcome and introductions
- Overview of the new DRIVES system
- Overview of the specific functions within the new portal
  - eWaivers
  - Course completions
  - Knowledge and skills exam
  - Bulk upload feature
  - Find a student
  - Customer reexaminations
  - Submission history



### Virtual meetings schedule:

Date	Day	Time
August 13, 2018	Monday	9:00am to 10:00am
August 13, 2018	Monday	3:00pm to 4:00pm
August 14, 2018	Tuesday	9:00am to 10:00am
August 14, 2018	Tuesday	3:00pm to 4:00pm
August 18, 2018	Saturday	8:00am to 9:00am
August 20, 2018	Monday	9:00am to 10:00am
August 20, 2018	Monday	3:00pm to 4:00pm
August 21, 2018	Tuesday	9:00am to 10:00am
August 21, 2018	Tuesday	3:00pm to 4:00pm
August 25, 2018	Saturday	8:00am to 9:00am

**Auditor's Corner** In my 30 plus year career as an investigator, I have learned (and sometimes re-learned) a very valuable lesson. When you are trying to figure out a solution to a very complex problem, there is no value you can put on getting advice and help from the subject matter experts. That is where the industry stakeholders come in... I want to partner with you in our efforts to provide a consistent quality traffic safety education and improve safety outcomes.

The problem I am trying to solve is how to reduce the number of "education quality and safety" type violations the auditors come across during the annual audits. I performed a study of the last 5 years of these types of violations. I want to focus on reducing the most frequent violations we find.

Which were the most frequent violations? I am glad you asked!



- 86 violations of students taking the skills test before the knowledge examination.
- 49 violations for students not getting the required 6 hours behind the wheel instruction.
- 39 violations for the test scores being improperly added up.
- 35 Violations for students being given instruction while under 15 years old or behind the wheel instruction without a permit or waiver.

The goal we have partnered with the stakeholders on is to reduce the number of deaths to our young drivers in Washington. It all starts with the

quality of the driver's education they receive. You are the experts and run the schools every day. I am asking for your feedback and suggestions on how to reduce the frequency of the violations that have a direct impact on safety outcomes. My goal is to reduce them by 25% each by the end of 2018. This is a pretty modest goal. With your help and experience I am certain it is achievable. Please email any suggestions or feedback directly to me at [lblanchard@dol.wa.gov](mailto:lblanchard@dol.wa.gov). I will be speaking on this topic at our next stakeholder meeting and would love to have some preliminary suggestions to bring before the group. I look forward to working on this important project with you all. - Lou Blanchard, Auditor 4 Supervisor

## Upcoming Traffic Safety Instructor Education Opportunities

**Washington Traffic Safety Commission** – RADD REVIEWS (June 26, 10:00 a.m. – 11:00am)

<http://wtsc.wa.gov/radd-reviews-webinar-series/>

**Central Washington University** – Traffic Safety Instructor courses (June/July)

Application/registration questions, contact Dawn Varnum (registrar's office) at 509-963-3033

Traffic Safety Program questions, contact Scott Calahan at [calahans@cwu.edu](mailto:calahans@cwu.edu) or 509-963-3218

Traffic Safety class questions contact, Alex Hansen at [ahansen543@gmail.com](mailto:ahansen543@gmail.com) or 253-381- 5311

**Western Oregon University** – Traffic Safety Education Instructor Training Summer Academy (June / July)

<http://trouw.org/projects/tse>

**Washington Traffic Safety Education Association (WTSEA)** Fall Conference (October 12th and 13th) [https://](https://www.wtsea.com/registration.html)

[www.wtsea.com/registration.html](http://www.wtsea.com/registration.html)